



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

National Conciliation and Mediation Board	OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT				RATING	
			SERVICE/ PRODUCT RESULTS					
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT		
MAJOR FINAL OUTPUTS								
<p>The National Conciliation and Mediation Board shall be responsible for the formulation of policies, development of plans and programs, and setting of standards, procedures and guidelines relative to the promotion of conciliation and mediation of labor disputes; administration of the voluntary arbitration program; promotion of other cooperative, non-adversarial, and voluntary modes of labor dispute settlement; and facilitation of labor-management cooperation through joint mechanisms for information sharing, effective communication and consultation and group problem-solving.</p>	Technical Advisory Services	Php69.612	Number of advisory services provided	5,568 advisory services	4,400 advisory services	4,422 advisory services	101%	
			Percentage of advisory services provided that result in the adoption of at least one major recommendation (targeted facilitated and enhanced LMCs and GMs)	64% 3,568 out of 5,568 advisory services	67%	82%	122%	
			Percentage of companies with LMCs/GMs that are not involved in NS/L or PM cases		94%	93% 6,238 out of 6,729 companies	99%	
			Percentage of clients who rate the timeliness of delivery of advisory services as good or better	98% 3,956 out of 4,056 clients	97%	99%	102%	
	Labor Conciliation, Mediation and Arbitration Services	Php81.136	Number of cases resolved/settled out of the Board's total caseload		5,400 cases	4,864 cases	90%	
			Percentage of VA case decisions appealed to the Supreme Court/Court of Appeals	9% 25 out of 279 VA case decisions appealed	20%	4%	180%	
			Percentage of case decisions that are overturned by higher authority	12%	25%	20%	120%	
			Percentage of conciliation mediations successfully settled within process cycle time		85%	60% 4,074 out of 6,812 cases resolved	70%	
	STO and GASS							
	SUPPORT TO OPERATIONS	Php16.505	Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%	100%	
			Supervision, monitoring and evaluation of the SENA program	100%	100%		0%	
	GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php26.999	Budget Utilization Rate					
Obligations BUR Ratio of total obligations against all allotments.			99%	100%	90%	90%		
			Php1,079,026,002 Php1,094,910,024		Php78,997,000 Php87,396,000			
Disbursements BUR Ratio of total disbursement to total obligations.			99%	100%	97%	97%		
			Php171,217,983 Php173,274,901		Php75,339,000 Php78,067,000			
Public Financial Management reporting requirements of COA and DBM								
Budget and Financial Accountability Reports (BFARs)			100%	100%	100%	100%		
Report on Ageing of Cash Advances			100%	100%	100%	100%		
COA Financial Reports			100%	100%	100%	100%		
Full Compliance with at least 30% of the prior years' COA Audit Recommendations				100%	100%	100%		
Submission of APP CSE		100%	100%	100%				
Submission of APP non-CSE	100%	100%	0%	0%				
Submission of APCPI	100%	100%	100%	100%				

Source: Agency Form A/A-1; Assessment of DBM BMB-B