



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Energy Regulatory Commission	OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT					
			SERVICE / PRODUCT RESULTS					
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	RATING	
<b>MAJOR FINAL OUTPUTS</b>								
<p>The Energy Regulatory Commission (ERC) is mandated by Republic Act No. 9136 to promote competition, encourage market development, ensure customer choice, discourage/penalize abuse of market power in the restructured electricity industry and enforce the implementing rules and regulations of the Act.</p> <p><b>Electric Power Industry Regulation Services</b></p>	Php231.983	<b>Screening and Registration</b>						
		Percentage of applications for CPCN acted upon within 90 days from the time the Commission declares the case as submitted for resolution		80%	95%	119%		
		Percentage of applications of Certificate of Compliance (COC) acted upon within 50 days from receipt of compliant submission	98%	98%	100%	102%		
		Percentage of applications for franchise to operate sub-transmission assets as consortium acted upon within 90 days from the time the Commission declares the case as submitted for resolution	100%	80%	100%	125%		
		Percentage of applications for Certificate of Authority as Meter Shop acted upon within 2 months from receipt of compliant applications	99%	79%	100%	127%		
		<b>Monitoring</b>						
		Number of compliance reports (licenses) issued	8 reports	8 reports	8 reports	100%		
		Number of watt-hour meters (new and in-service) tested and calibrated	2,544,510 watt-hour meters	4,620,000 watt-hour meters	1,554,505 watt-hour meters	34%		
		Number of audits conducted on compliance to rules and regulations of ERC	814 desk and actual audits	568 desk and actual audits	1381 desk and actual audits	243%		
		Percentage of sites and facilities inspected and audits conducted which resulted in the issuance of notice		3.5%	N/A			
		Percentage of show cause orders issued (licenses) within 45 days from discovery of violation	100%	98%	100%	102%		
		Number of statistical reports [Competitive Retail Electricity Market (CREM)] issued	12 reports	13 reports	12 reports	92%		
		Percentage of Meter Shop Inspected	91%	80%	98%	122%		
		Percentage of inspected/tested tampered meters	100%	80%	100%	125%		
		<b>Enforcement</b>						
		Number of cases (violations, complains and disputes, and petitions/applications) resolved	264 cases	200 cases	201 cases	101%		
		Number of rules and regulation promulgated	17 rules and regulation	11 rules and regulation	11 rules and regulation	100%		
		Percentage of consumer complaints resolved at pre-hearing stage	85.26%	70%	85.42%	122%		
		Percentage of cases (application/petitions and violations) decided within 90 days from the date the Commission declares the case as submitted for the resolution	78.82%	73.0%	100%	137%		
		Percentage of cases with prayer for provisional authority acted upon within 75 days from filing	100%	82%	100%	122%		
		<b>STO and GASS</b>						
		<b>SUPPORT TO OPERATIONS</b>		Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	0%	100%	0%	0%
				Timely and relevant updating of data in ERC website	100%	100%	100%	100%





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<p>The Energy Regulatory Commission (ERC) is mandated by Republic Act No. 9136 to promote competition, encourage market development, ensure customer choice, discourage/penalize abuse of market power in the restructured electricity industry and enforce the implementing rules and regulations of the Act.</p> <p><b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b></p>	Php179.858	<b>Budget Utilization Rate</b>					
		Obligations BUR Ratio of total obligations against all allotments.	63%	100%	62%	62%	
			Php344,271,000		Php294,543,000		
			Php550,207,000		Php477,009,000		
		Disbursements BUR Ratio of total disbursement to total obligations.	95%	100%	83%	83%	
			Php326,945,000		Php243,177,000		
			Php344,271,000		Php294,543,000		
		<b>Public Financial Management reporting requirements of COA and DBM</b>					
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
		Report on Ageing of Cash Advances	100%	100%	100%	100%	
COA Financial Reports	100%	100%	100%	100%			
Full Compliance with at least 30% of the prior years' COA Audit Recommendations			100%	100%			
Submission of APP CSE			100%	0%			
Submission of APP non-CSE	100%	100%	100%	100%			
Submission of APCPI	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-E; Assessment of OP-OES