



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Trade and Industry	OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT				RATING
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	
MAJOR FINAL OUTPUTS							
Trade and Industry Policy Services	Php489.249	Percentage of policies issued and disseminated within the deadline	100%	90%	99%	110%	
		Average percentage of stakeholders who rate the plans and policies as satisfactory or better	92%	92%	96%	104%	
		Number of plans and policies updated, issued and disseminated	48 plans and policies	42 plans and policies	107 plans and policies	255%	
Technical Advisory Services	Php518.430	Number of MSMEs assisted	144,533 MSMEs	116,339 MSMEs	207,114 MSMEs	178%	
		Percentage of MSMEs assisted who rated DTI assistance as satisfactory or better	98%	92%	99%	108%	
		Percentage of requests that were responded to within the deadline	99%	92%	99%	108%	
Trade and Investment Promotion Services	Php653.659	Number of exporters assisted	3,514 exporters	3,500 exporters	3,527 exporters	101%	
		Percentage of exporters who rated DTI assistance as satisfactory or better	96%	95%	96%	101%	
		Percentage of business requests for assistance responded within three (3) days	100%	95%	96%	101%	
		Number of investors assisted	2,538 investors	1,243 investors	2,492 investors	200%	
		Percentage of investors who rate DTI assistance as satisfactory or better	99%	95%	100%	105%	
		Percentage of business requests for assistance responded within three (3) days	100%	95%	100%	105%	
Consumer Protection Services	Php265.853	Number of advocacy initiatives undertaken	6,726 advocacy	4,849 advocacy	7,844 advocacy	162%	
		Percentage of clients who rated DTI advocacy initiatives as satisfactory or better	98%	80%	98%	123%	
		Percentage of advocacy initiatives implemented as programmed and on schedule		95%	100%	105%	
		Number of complaints processed and resolved	7,228 complaints	4,337 complaints	7,641 complaints	176%	
		Percentage of participants in complaint hearings who rate the fairness of the process as satisfactory or better	98%	95%	98%	103%	
		Percentage of processed consumer complaints resolved within prescribed time by mediation within 10 working days after filing and arbitration within 20 working days if failed by mediation	97%	82%	96%	117%	
Business and Trade Regulatory Services	Php224.102	Licensing and Registration					
		Number of business name applications processed	394,660 applications	377,197 applications	504,814 applications	134%	
		Percentage of clients who rated the service as satisfactory or better	99%	95%	98%	103%	
		Percentage of business names registered within fifteen (15) minutes	99%	96%	97%	101%	
		Number of applications for business licenses, permits, registrations, authorities processed	55,842 applications	51,048 applications	63,933 applications	125%	
		Percentage of clients who rated DTIs licensing/ accreditation system as satisfactory or better	100%	95%	98%	103%	
Percentage of license accreditation applications acted upon within the prescribed time	99%	94%	99%	105%			

Pursuant to Executive Order No. 133, the Department of Trade and Industry shall be the primary coordinative, promotive, facilitative and regulatory arm of government for the country's trade, industry and investment activities. It shall act as catalyst for intensified private sector activity in order to accelerate and sustain economic growth through:

- (a) a comprehensive industrial growth strategy,
- (b) a progressive and socially responsible liberalization and deregulation program, and
- (c) policies designed for the expansion and diversification of trade, both domestic and foreign.



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			Number of compliance inspections carried out	69,180 compliance	36,863 compliance	95,058 compliance	258%
			Percentage of inspections carried out resulting to the issuance of a notice of violations	4%	5%	5%	100%
			Percentage of license or authorized entities inspected within effectivity of license	99%	91%	98%	108%
			Enforcement				
			Number of firms monitored	69,971 firms	55,064 firms	73,829 firms	134%
	Percentage of violating firms penalized	98%	91%	86%	95%		
	Percentage of violating firms penalized complying with the penalty within prescribed time as contained in the decision	100%	90%	99%	110%		
	STO and GASS						
	SUPPORT TO OPERATIONS			Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%
Client satisfaction rating				100%	90%	99%	110%
GENERAL ADMINISTRATIVE SUPPORT SERVICES		Php1,066.384	Budget Utilization Rate				
			Obligations BUR Ratio of total obligations against all allotments.	88%	100%	93%	93%
				Php4,694,024,186		Php3,163,616,465	
				Php5,355,045,091		Php3,411,291,977	
			Disbursements BUR Ratio of total disbursement to total obligations.	79%	100%	83%	83%
				Php3,704,263,776		Php2,620,617,349	
				Php4,694,024,186		Php3,163,616,465	
			Public Financial Management reporting requirements of COA and DBM				
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
			Report on Ageing of Cash Advances	100%	100%	100%	100%
COA Financial Reports	100%	100%	100%	100%			
Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%			
Submission of APP CSE		100%	100%	100%			
Submission of APP non-CSE	100%	100%	0%	0%			
Submission of APCPI	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-A