



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Tourism	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT				
		PERFORMANCE INDICATORS	SERVICE / PRODUCT RESULTS			RATING
			FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	
MAJOR FINAL OUTPUTS						
Tourism Advisory Services	Php927.715	Number of technical assistance/advisories provided to stakeholders	6,097 assistance/ advisories	4,820 assistance/ advisories	4,841 assistance/ advisories	100%
		Number of persons trained in the tourism industry and LGUs	29,498 persons	18,534 persons	36,267 persons	196%
		Number of training days delivered	1,451 training days	1,279 training days	2,024 training days	158%
		Percentage of entities assisted who rated the technical service as satisfactory or better	98%	92%	96%	104%
		Percentage of entities' requests for assistance responded to within one (1) week	98%	92%	96%	104%
Tourism Regulatory Services	Php203.629	Accreditation				
		Number of accreditation applications and renewals acted upon	7,009 applications/ renewals	5,588 applications/ renewals	5,266 applications/ renewals	94%
		Percentage of accredited enterprises with detected violations of accreditation	1.30%	5%	0.51%	190%
		Percentage of applications for accreditation acted upon within 15 days of application	96%	92%	96%	104%
		Monitoring				
		Percentage of submitted reports that resulted in the issuance of notice of violations and penalties imposed	0%	5%	0%	200%
		Number of accredited tourism enterprises monitored or surveyed with reports issued	977	350 violations	437 violations	125%
		Percentage of accredited tourism enterprises inspected twice over the past two years		80% tourism enterprises	N/A	
		Enforcement				
		Number of enforcement actions undertaken	21 enforcement actions	23 enforcement actions	70 enforcement actions	304%
		Number of accredited tourism enterprise operators with two or more recorded violations over the last two years as a % of total number of accredited operators with recorded violations over the last two years	N/A	23 tourism enterprises	0 tourism enterprises	200%
		Percentage of submitted reports that resulted in the issuance of notice of violations or cancellation of accreditation	0%	5%	0%	200%
Percentage of notification issued within 72 hours from receipt of monitoring report	98%	90%	86%	96%		
STO and GASS						
SUPPORT TO OPERATIONS	Php383.628	Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation.	100%	100%	0%	0%
		Percentage compliance to standards for review (legal affairs) and information dissemination (media communications services)	100%	90%	100%	111%
		Percentage of completion of reports within standard time set by law	100%	90%	100%	111%
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php410.503	Budget Utilization Rate				
		Obligations BUR Ratio of total obligations against all allotments.	90% Php2,866,581,000 Php3,191,329,000	100%	92% Php2,950,901,364 Php3,218,597,000	92%
		Disbursements BUR Ratio of total disbursement to total obligations.	69% Php1,969,870,000 Php2,866,581,000	100%	60% Php1,774,275,371 Php2,950,901,364	60%

The Department of Tourism (DOT) is mandated to be the primary planning, programming, coordinating, implementing and regulatory government agency in the development and promotion of the tourism industry, both domestic and international, in coordination with its attached agencies and other government instrumentalities. It shall instill in the Filipino the industry's fundamental importance in the generation of employment, investment and foreign exchange.



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			SERVICE / PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	
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			Budget and Financial Accountability Reports (BFARs)	100%	100%	0%	0%
			Report on Ageing of Cash Advances	100%	100%	0%	0%
			COA Financial Reports	100%	100%	100%	100%
			Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%
			Submission of APP CSE		100%	100%	100%
			Submission of APP non-CSE	0%	100%	0%	0%
			Submission of APCPI	100%	100%	0%	0%

Source: Agency Form A/A-1; Assessment of DBM BMB-A;