



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Labor and Employment

OUTPUTS

DEPARTMENT BUDGET

FY 2017 (in million)

OVERALL RESULTS ASSESSMENT

SERVICE / PRODUCT RESULTS

PERFORMANCE INDICATORS

FY 2016 ACTUAL ACCOMPLISHMENT

FY 2017 TARGET

FY 2017 ACTUAL ACCOMPLISHMENT

RATING

**MAJOR FINAL OUTPUTS**

<b>Labor Policy Services</b>	Php165.897	Number of policies updated, issued and disseminated	45 policies	19 policies	44 policies	<b>232%</b>
		Percentage of stakeholders that rate policies as satisfactory or better	97%	70%	72%	<b>103%</b>
		Percentage of policies that are updated, issued and disseminated in the last 3 years	70%	70%	76%	<b>109%</b>
<b>Employment Facilitation and Capacity Building Services</b>	Php3,713.620	Number of qualified persons referred for placement	2,392,186 persons	1,811,843 persons	2,187,469 persons	<b>121%</b>
		Number of individuals reached through Labor Market Information (LMI)	3,229,806 individuals	2,342,543 individuals	4,119,049 individuals	<b>176%</b>
		Percentage of individual who rate the services provided as satisfactory or better	99%	70%	83% 1,043,627 out of 1,250,790 individuals	<b>119%</b>
		Percentage of individuals provided services within the prescribed process cycle time (PCT)	70%	100%	100%	<b>100%</b>
		Number of beneficiaries provided with livelihood assistance (Php10,000 on the average per capita cost/project)	113,316 beneficiaries	94,272 beneficiaries	98,489 beneficiaries	<b>104%</b>
		Number of beneficiaries under Special Program for the Employment of Students (SPES)	213,912 beneficiaries	203,470 beneficiaries	213,738 beneficiaries	<b>105%</b>
		Number of youth beneficiaries provided with JobStart services	3,421 youth	4,200 youth	4,199 youth	<b>100%</b>
		Percentage of beneficiaries who rate the services provided as satisfactory or better	105%	70%	93% 77,786 out of 83,558 beneficiaries	<b>133%</b>
		Percentage of workers provided services within the prescribed process cycle time (PCT)	100%	100%	100%	<b>100%</b>
<b>Labor Force Welfare Services</b>	Php2,872.555	Number of workers served	4,640,998 workers	4,191,748 workers	4,230,688 workers	<b>101%</b>
		Percentage of workers who rate the services provided as satisfactory or better	98%	70%	96% 142,329 out of 148,236 workers	<b>137%</b>
		Percentage of affected workers provided service within the prescribed PCT	100%	100%	100% 28,333 workers	<b>100%</b>
<b>Employment Regulation Services</b>	Php466.757	Number of establishments inspected	60,376 establishments	54,530 establishments	60,732 establishments	<b>111%</b>
		Percentage appealed labor disputes disposed (SpeED)	91%	100%	88% 57,317 out of 65,420 labor disputes	<b>88%</b>
		Percentage of application for permits/licenses/registrations processed within prescribed PCT	100%	100%	100%	<b>100%</b>
		Percentage of complaints and request for assistance settled within 30 days from filing	79%	77%	72% 41,437 out of 57, 571 assistance	<b>93%</b>
		Percentage of establishments with deficiencies given appropriate assistance leading to compliance	100%	100%	100% 36,277 establishments	<b>100%</b>
<b>SUPPORT TO OPERATIONS</b>	Php26.685	Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%	<b>100%</b>
		Build/Retool capacities for productivity and service quality	9 trainings conducted	9 trainings	12 trainings conducted	<b>100%</b>

**STO and GASS**

The Department of Labor and Employment shall be the primary policy, programming, coordinating and administrative entity of the Executive Branch in the field of labor and employment and shall assume primary responsibility for the promotion of gainful employment opportunities and the optimization of the development and utilization of the country's manpower resources.



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			PERFORMANCE INDICATORS	SERVICE / PRODUCT RESULTS				
				FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT		
<p>The Department's thrusts and priorities are responsive to the Key Results Areas of President Benigno S. Aquino III's Social Contracts with the Filipino people, specifically in contributing to employment creation and poverty reduction, and guided by the good spirit of good governance. The labor and employment policies are also anchored on the strategic framework of the Philippine Development Plan, 2011-2016 with the goal of inclusive growth and poverty reduction. These are translated into strategies and concrete actions in the Philippine Labor and Employment Plan (LEP) 2011-2016.</p> <p><b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b></p>	<p>Php1,098.675</p>	Budget Utilization Rate						
		Obligations BUR Ratio of total obligations to total allotments.	74%	100%	83%	83%		
			Php7,311,225		Php7,438,977,000			
			Php9,855,351		Php8,967,293,000			
		Disbursements BUR Ratio of total disbursement to total obligations.	95%	100%	82%	82%		
			Php5,359,956		Php5,484,544,000			
			Php5,661,082		Php6,692,194,000			
		Public Financial Management reporting requirements of COA and DBM						
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	100%	
		Report on Ageing of Cash Advances	100%	100%	100%	100%	100%	
COA Financial Reports	100%	100%	100%	100%	100%			
Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%	100%			
Submission of APP CSE		100%	100%	100%	100%			
Submission of APP non-CSE	0%	100%	0%	0%	0%			
Submission of APCPI	100%	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-B