



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Foreign Affairs	OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT				RATING
			SERVICE / PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	
MAJOR FINAL OUTPUTS							
Foreign Policy Services	Php2,971.109	Number of policies developed and issued or updated and disseminated	8,286 policies developed and issued	6,982 policies developed and issued	8,418 policies developed and issued	121%	
		Percentage of stakeholders who rate foreign policies as good or better	97%	90%	97%	108%	
		Percentage of policies that are reviewed, updated and disseminated in the last three years	108%	90%	98%	109%	
Diplomatic and Consular Services	Php10,824.002	Number of consular and legal documents issued	3,683,858 documents issued	4,290,000 documents issued	4,501,542 documents issued	105%	
		Percentage of clients that rate the service as good or better	98%	90%	100%	111%	
		Percentage of consular and legal documents issued within the prescribed period	97%	100%	99.5%	99.5%	
		Number of overseas Filipino assisted	15,321 overseas Filipino assisted	20,000 overseas Filipino assisted	27,871 overseas Filipino assisted	139%	
		Percentage of Filipinos assisted who rate the DFA assistance as good or better	94%	90%	97%	108%	
		Percentage of requests for assistance responded to within the prescribed period	100%	100%	100%	100%	
STO and GASS							
SUPPORT TO OPERATIONS	Php75.706	Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%	100%	
		Policy research and analysis	997 policies, researches	1,000 policies, researches	1,374 policies, researches	137%	
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php2,635.799	Obligations BUR Ratio of total obligations against all allotments.	77%	100%	88%	88%	
		Disbursements BUR Ratio of total disbursement to total obligations.	76%	100%	83%	83%	
			Public Financial Management reporting requirements of COA and DBM				
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
		Report on Ageing of Cash Advances	100%	100%	100%	100%	
		COA Financial Reports	100%	100%	100%	100%	
		Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%	
		Submission of APP CSE		100%	100%	100%	
		Submission of APP non-CSE	100%	100%	100%	100%	
		Submission of APCPI	100%	100%	100%	100%	

Source: Agency Form A/A-1; Assessment of DBM BMB-D

The Department of Foreign Affairs (DFA) advises and assists the President in planning, organizing, directing, coordinating, integrating and evaluating the total national effort in the field of foreign relations in pursuit of its constitutional mandate.