MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Commission on Human Rights

The Commission on Human Rights (CHR) mandate is to promote the protection of respect for, and enhancement of the people's civil, political, economic, social and cultural rights.

OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT — SERVICE/ PRODUCT RESULTS				
		PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	RATING
MAJOR FINAL OUTPUTS						
Human Rights Protection Services	Php302.526	Number of persons assisted	18,358 persons assisted	13,758 persons assisted	19,988 persons assisted	145%
		Percentage of complainants/ clients dissatisfied with services rendered	0.005%	20%	0.30%	199%
		Percentage of complaints evaluated 3 working days prior to the prescribed period	91.99%	80%	91%	114%
		Number of resolved cases with final action	1,153 resolved cases	1,248 resolved cases	1,164 resolved cases	93%
		Percentage of resolved human rights violation cases resulting in victims access to remedies	57%	57%	58%	102%
		Percentage of cases resolved within 5 working days prior to the prescribed period	74%	50%	68%	137%
Human Rights Promotion Services	Php71.564	Number of participants who completed human rights education activities	100,840 participants	70,081 participants	111,962 participants	160%
		Percentage of participants who passed the post training tests	94%	80%	95%	119%
		Percentage of human rights education activities implemented as scheduled	94%	90%	97%	107%
		Number of human rights IEC materials developed and disseminated	26 IEC materials	25 IEC materials	469 IEC materials	1876%
		Percentage of stakeholders that rate human rights IEC materials as good or better	88%	70%	100%	142%
		Percentage of human rights IEC materials disseminated as scheduled	92%	90%	100%	111%
		Number of celebratory/ promotional human rights events held	353 events	352 events	493 events	140%
		Percentage of target population who are aware of CHR held events	95%	90%	97%	108%
		Percentage of human rights held events as scheduled	97%	90%	98%	109%
Human Rights Policy Advisory Services	Php72.359	Number of human rights policies issued and disseminated	30 policies issued	27 policies issued	32 policies issued	119%
		Percentage of stakeholders that rate human rights policies as good or better	33%	31%	100%	323%
		Percentage of human rights policies issued in the last 3 years that are reviewed and/or updated and disseminated	52%	50%	86%	173%
		Number of treaty reports and human rights situationer reports issued/submitted	29 treaty reports	25 treaty reports	39 treaty reports	156%
		Percentage of reports rated by stakeholders as good or better	100%	70%	100%	143%
		Percentage of reports released within 2 days before the schedule	100%	80%	83%	104%
STO and GASS						
SUPPORT TO OPERATIONS	Php21.068	Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	0%	0%
		Number of innovations including policies, guidelines, system processes, programs and other strategic initiatives to improve operations that are approved	11 policies, guidelines, system processes, programs	6 policies, guidelines, system processes, programs	13 policies, guidelines, system processes, programs	217%

MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Commission on Human Rights	OUTPUTS	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT				
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	RATING
The Commission on Human Rights (CHR) mandate is to promote the protection of respect for, and enhancement of the people's civil, political, economic, social and cultural rights.	GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php187.650	Budget Utilization Rate				
			Obligations BUR Ratio of total obligations against all allotments.	90% Php188,703,000 Php209,979,000	100%	100% Php434,645,000 Php434,645,000	100%
			Disbursements BUR Ratio of total disbursement to total obligations.	92% Php173,470,000 Php188,703,000	100%	78% Php337,389,000 Php434,645,000	78%
			Public Financial Management reporting requirements of COA and DBM				
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
			Report on Ageing of Cash Advances	100%	100%	100%	100%
			COA Financial Reports	100%	100%	100%	100%
			Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%
			Submission of APP CSE		100%	100%	100%
			Submission of APP non-CSE	100%	100%	100%	100%
			Submission of APCPI	100%	100%	100%	100%

Source: Agency Form A/A-1; Assessment of DBM BMB-D