



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Bureau Of Customs	OUTPUTS	DEPARTMENT BUDGET FY 2017 (In million)	OVERALL RESULTS ASSESSMENT					
			SERVICE / PRODUCT RESULTS					
			PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	RATING	
MAJOR FINAL OUTPUTS								
<p>The Bureau of Customs (BOC) implements an effective revenue collection by preventing and suppressing smuggling and the entry of prohibited imported goods. It supervises and controls the entrance and clearance of vessels and aircrafts engaged in foreign commerce. It also enforces the Tariff and Customs Code of the Philippines and all other laws, rules and regulations related to Tariff and customs administration.</p>	Collection of Duties and Taxes	Php2,335.676	Collection Performance					
		Amount of duties and taxes collected	Php398.411 Billion	Php467.896 Billion	Php458.184 Billion	98%		
		Number of entries filed containing commercial goods	858,040 entries on commercial goods	750,000 entries on commercial goods	905,376 entries on commercial goods	121%		
		Estimated potential customs tax effort	2.80%	2.90%	2.90%	100%		
		Percentage of inspections resulting in 10% or greater increase in assessment of duties or taxes	2%	2%	2%	100%		
		Percentage of customers whose goods are cleared that rate the service as good or better	100%	100%	100%	100%		
		Percentage of prosecutions that result in a favorable judgement for Government	none	80%	none			
		Percentage of imported goods cleared within 10 days from filing of import declaration	100%	100%	81%	81%		
		Passenger Processing						
		Number of inspections that result in detection of one or more irregularities	6,259 inspections	6,000 inspections	5,520 inspections	108%		
		Percentage of passengers and crew who rate the service as good or better	99%	90%	99%	110%		
		Percentage of prosecutions that result in a favorable judgement for Government	99%	80%	100%	125%		
		Percentage of arriving international passengers and crew processed within 30 minutes of baggage presentation to customs	100%	90%	100%	111%		
		Enforcement						
		Number of enforcement actions (alerts) undertaken	852 alerts	450 alerts	1,661 alerts	369%		
		Percentage of actions that result in favorable judgement	60%	85%	85%	100%		
		Percentage of shipment selected and physically examined or x-rayed resulting to seizures	39%	15%	15%	100%		
		Percentage of enforcement actions (alerts) completed within 30 days from issuance of alert orders	71%	100%	100%	100%		
		Exports and Warehouse Operations						
		Volume of imported goods entered for warehousing and to special economic zones	857,955 MT	310,000 MT	15,562,375 MT	5020%		
		Percentage of customers who report irregularities with respect to their stored goods	0%	0%	0%	100%		
		Percentage of customers who rate the service as good or better	90%	90%	90%	100%		
		Percentage of customers who rate timeliness of access to facilities as good or better	90%	95%	95%	100%		
		Percentage of shipments entered for warehousing legally withdrawn for various purposes within the prescribed period	100%	100%	98%	98%		
		STO and GASS						
		SUPPORT TO OPERATIONS	no budget in GAA	Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%	100%
				Ease of Doing Business Targets: Trading across borders		Export documents from 6 to 5 Import documents from 6 to 4	Export documents from 6 to 5 Import documents from 6 to 4	100%



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			Obligations BUR Ratio of total obligations against all allotments.	80% Php3,350,791,000 Php4,186,316,000	100%	100% Php3,583,297,000 Php3,583,297,000	100%
			Disbursements BUR Ratio of total disbursement to total obligations.	51% Php926,769,000 Php1,820,168,000	100%	100% Php2,305,006,000 Php2,305,006,000	100%
			Public Financial Management reporting requirements of COA and DBM				
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
			Report on Ageing of Cash Advances	100%	100%	100%	100%
			COA Financial Reports	100%	100%	100%	100%
			Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	0%	0%
			Submission of APP CSE		100%	0%	0%
			Submission of APP non-CSE	100%	100%	100%	100%
			Submission of APCPI	100%	100%	0%	0%

Source: Agency Form A/A-1; Assessment of DBM BMB-A