



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Veterans Affairs Office	OUTPUTS	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT					
			SERVICE / PRODUCT RESULTS					
			PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING	
MAJOR FINAL OUTPUTS								
Administration of Veteran's Pension and Benefits Program	Php340.350	Number of pension and other benefit payment made	212,720 payments made	220,352 payments made	241,378 payments made	110%		
		Number of pensioners and beneficiaries	178,886 pensioners/beneficiaries	184,001 pensioners/beneficiaries	205,754 pensioners/beneficiaries	112%		
		Percentage of payments made over the last three (3) years that are found to be invalid	0.11%	0.50%	0.11%	178%		
		Percentage of valid benefit claims made within 10 working days of receipt of completed documents	92%	90%	92%	102%		
		Percentage of regular pension payments made into the beneficiaries accounts on the due date	100%	100%	100%	100%		
Preservation and Development Services for Military Shrines	Php45.62	Number of shrines maintained	7 shrines	7 shrines	8 shrines	114%		
		Number of veteran commemorative events managed	13 events	13 events	14 events	108%		
		Percentage of stakeholders who rated the commemorative events as good or better	100%	90%	99%	110%		
		Percentage of shrine visitors who rated the facility maintenance and customer service as good or better	92%	90%	99%	110%		
		Percentage of commemorative events that are completed according to program schedule	100%	100%	100%	100%		
		Percentage of shrines that are maintained on a daily basis	100%	100%	100%	100%		
STO and GASS								
SUPPORT TO OPERATIONS		Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	100%	100%	100%	100%		
		Percentage of payments of PS claims and other entitlement within prescribed standards and timetable	100%	100%	100%	100%		
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php83.733	Budget Utilization Rate						
		Obligations BUR. Ratio of total obligations against all allotments.	98%	100%	97%	97%		
			Php277,749,000		Php342,763,000			
			Php284,378,000		Php353,676,000			
		Disbursements BUR. Ratio of total disbursement to total obligations.	99%	100%	99%	99%		
			Php274,017,000		Php338,432,000			
			Php277,749,000		Php342,763,000			
		Public Financial Management reporting requirements of COA and DBM						
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%		
Report on Ageing Cash Advance	100%	100%	100%	100%				
COA Financial Reports	100%	100%	100%	100%				
APCPI	100%	100%	100%	100%				
Submission of APP	100%	100%	100%	100%				

Source: Agency Form A/A-1; Assessment of DBM BMB-D