



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Professional Regulation Commission	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT				
		PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING
<b>MAJOR FINAL OUTPUTS</b>						
The Professional Regulation Commission administers, implements, and enforces the regulatory laws and policies of the country with respect to the regulation and licensing of the various profession and occupations under its jurisdiction, including the enhancement and maintenance of professional and occupational standards and ethics and the enforcement of the rules and regulations relative thereto.	Php563.438	<b>Licensing and Registration</b>				
		Number of license registration and certification applications acted upon	217,734 applications	188,823 applications	202,328 applications	107%
		Percentage of licensed professionals with one or more complaints in the last 3 years	0.00075%	0.0022%	0.00035%	184%
		Percentage of applications acted upon within two (2) days of filing	100% 457,500 applications	100%	100%	100%
		<b>Monitoring</b>				
		Number of investigations of complaints	1,919 investigations	1,720 investigations	1,799 investigations	105%
		Number of licensed, registered or certified professionals with three (3) or more recorded complaints or breaches over the last three years as a percentage of the total number of professionals with one or more recorded breaches or complaints	0%	0%	0%	100%
		Percentage of complaints against professionals responded to within two (2) days after filing of complaint	100% 659 compliants	100%	100%	100%
		Percentage of cases resolved within three (3) months	5.25%	4%	4%	100%
		<b>STO and GASS</b>				
<b>SUPPORT TO OPERATIONS</b>		Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	100%	100%	100%	100%
<b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b>	Php113.585	<b>Budget Utilization Rate</b>				
		Obligations BUR Ratio of total obligations against all allotments.	86.33%	100%	89%	89%
			Php572,678,209 Php663,391,855		Php693,486,000 Php782,657,000	
		Disbursements BUR Ratio of total disbursement to total obligations.	95.04%	100%	81%	81%
			Php755,708,069 Php795,142,087		Php311,425,000 Php386,375,000	
		<b>Public Financial Management reporting requirements of COA and DBM</b>				
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
		Report on Ageing Cash Advance	100%	100%	100%	100%
		COA Financial Reports	100%	100%	100%	100%
		APCPI	100%	100%	100%	100%
Submission of APP	100%	100%	100%	100%		

Source: Agency Form A/A-1; Assessment of DBM BMB-B