



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Public Attorney's Office	OUTPUTS	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT			
			SERVICE / PRODUCT RESULTS			
			PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT
MAJOR FINAL OUTPUTS						
Free Legal Services to Indigent Clients and Other Qualified Persons	Php1,729.130	Number of cases under management	848,516 cases	850,212 cases	850,298 cases	100%
		Percentage of cases with favourable judgment	73% 309,246 out of 422,574 cases	73.44%	76% 230,831 out of 304,267 cases	103%
		Percentage of request for legal assistance/ representation acted upon within two (2) working days from the date of request	100% 755,327 requests acted upon	100%	100% 1,199,183 requests acted upon	100%
		Percentage of hearings for which no postponement is sought by the PAO legal representative	99.88% 437,962 out of 438,501 hearings	99.90%	100% 486,435 hearings	100%
		Number of clients served (non-judicial)	4,980,588 clients	4,990,548 clients	5,411,808 clients	108%
		Number of legal advisories provided	1,918,631 legal advisories	1,922,468 legal advisories	2,577,636 legal advisories	134%
		Percentage of clients who rated the legal services of PAO as satisfactory or better	99.97% 516,764 out of 516,894 clients	99.99%	100% 563,678 clients	100%
		Percentage of requests for assistance that are acted upon within two hours	100% 1,527,805 out of 1,527,805 requests for assistance	100%	100% 2,336,800 requests for assistance	100%
STO and GASS						
SUPPORT TO OPERATIONS		Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	100%	100%	100%	100%
		Open government Data (Composition of Open Data team, Submission of Data Sets, Posting of Data Sets)	100%	100%	100%	100%
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php259.252	Budget Utilization Rate				
		Obligations BUR Ratio of total obligations against all allotments.	100% Php120,967,000 Php120,967,000	100%	100% Php219,315,000 Php219,315,000	100%
		Disbursements BUR Ratio of total disbursement to total obligations.	100% Php120,967,000 Php120,967,000	100%	100% Php219,315,000 Php219,315,000	100%
		Public Financial Management reporting requirements of COA and DBM				
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
		Report on Ageing Cash Advance	100%	100%	100%	100%
		COA Financial Reports	100%	100%	100%	100%
		APCPI	100%	100%	100%	100%
Submission of APP	100%	100%	100%	100%		

Source: Agency Form A/A-1; Assessment of DBM BMB-D