



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

National Conciliation and Mediation Board

OUTPUTS	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT				
		SERVICE / PRODUCT RESULTS				
		PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING

MAJOR FINAL OUTPUTS

<p>The National Conciliation and Mediation Board shall be responsible for the formulation of policies, development of plans and programs, and setting of standards, procedures and guidelines relative to the promotion of conciliation and mediation of labor disputes; administration of the voluntary arbitration program; promotion of other cooperative, non-adversarial, and voluntary modes of labor dispute settlement; and facilitation of labor-management cooperation through joint mechanisms for information sharing, effective communication and consultation and group problem-solving.</p>	<p>Technical Advisory Services</p>	Php62.907	Number of advisory services provided	4,461 advisory services	3,494 advisory services	5,568 advisory services	159%	
		Percentage of advisory services provided that result in the adoption of at least one major recommendation (targeted facilitated and enhanced LMCs and GMs)	67% 2,984 out of 4,461 advisory services	87%	64% 3,568 out of 5,568 advisory services	74%		
		Percentage of clients with LMCs/GMs that are not involved in NS/L or PM cases	94%	91%	94%	103%		
		Percentage of clients who rate the timeliness of delivery of advisory services as good or better	97%	97%	98% 3,956 out of 4,056 clients	101%		
	<p>Labor Conciliation, Mediation and Arbitration Services</p>	<p>Php67.134</p>	Number of cases settled/resolved	5,450 cases	5,595 cases	5,475 cases	98%	
			Percentage of VA case decisions appealed to the Supreme Court/Court of Appeals		20%	9% 25 out of 279 VA case decisions appealed	155%	
			Percentage of case decisions that are overturned by higher authority		25%	12%	152%	
			Percentage of conciliation mediations successfully disposed/settled within thirty (30) days/process cycle time	71.00%	85%	69% 4,297 out of 6,257 case settled/resolved	81%	
	STO and GASS							
	<p>SUPPORT TO OPERATIONS</p>	<p>Php13.143</p>	Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual	100%	100%	100%	100%	
			Supervision, monitoring and evaluation of the SENA program	100%	100%	100%	100%	
	<p>GENERAL ADMINISTRATIVE SUPPORT SERVICES</p>	<p>Php32.217</p>	Budget Utilization Rate					
			Obligations BUR Ratio of total obligations against all allotments.	94.13% Php174,109,000 Php184,957,000	100%	99% Php1,079,026,002 Php1,094,910,024	99%	
			Disbursements BUR Ratio of total disbursement to total obligations.	91.51% Php58,478,000 Php63,906,000	100%	99% Php171,217,983 Php173,274,901	99%	
			Public Financial Management reporting requirements of COA and DBM					
Budget and Financial Accountability Reports (BFARs)			100%	100%	100%	100%		
Report on Ageing Cash Advance			100%	100%	100%	100%		
COA Financial Reports			100%	100%	100%	100%		
APCPI			100%	100%	100%	100%		
Submission of APP	100%	100%	100%	100%				

Source: Agency Form A/A-1; Assessment of DBM BMB-B