



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Energy Regulatory Commission

OUTPUTS	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT				RATING
		SERVICE/ PRODUCT RESULTS				
		PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	

MAJOR FINAL OUTPUTS

The Energy Regulatory Commission (ERC) is mandated by Republic Act No. 9136 to promote competition, encourage market development, ensure customer choice, discourage/penalize abuse of market power in the restructured electricity industry and enforce the implementing rules and regulations of the Act.

OUTPUTS	DEPARTMENT BUDGET FY 2016 (in million)	PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING
Electric Power Industry Regulation Services	Php171.111	Screening and Registration				
		Percentage of applications for CPCN acted upon within 90 days from the time the Commission declares the case as submitted for resolution		80%		0%
		Percentage of applications of Certificate of Compliance (COC) acted upon within 50 days from receipt of compliant submission	100% 1,771 applications for COC	98%	98%	100%
		Percentage of applications for franchise to operate sub-transmission assets as consortium acted upon within 90 days from the time the Commission declares the case as submitted for resolution	100% 4 applications for franchise	80%	100%	125%
		Percentage of applications for Certificate of Authority as Meter Shop acted upon within 2 months from receipt of compliant applications	100% 13 application for CoA	79%	99%	126%
		Monitoring				
		Number of compliance reports (licenses) issued		6 reports	8 reports	133%
		Number of watt-hour meters (new and in-service) tested and calibrated	2,779,663 watt-hour meters	4,045,000 watt-hour meters	2,544,510 watt-hour meters	63%
		Number of audits conducted on compliance to rules and regulations of ERC	639 desk and actual audits	568 desk and actual audits	814 desk and actual audits	143%
		Percentage of sites and facilities inspected and audits conducted which resulted in the issuance of notice		3.5%		0%
		Percentage of show cause orders issued (licenses) within 45 days from discovery of validation		98%	100%	102%
		Number of statistical reports [Competitive Retail Electricity Market (CREM)] issued		12 reports	12 reports	100%
		Percentage of Meter Shop Inspected		80%	91%	114%
		Percentage of inspected/tested tampered meters		80%	100%	125%
		Enforcement				
		Number of cases (violations, complains and disputes, and petitions/applications) resolved	646 cases	180 cases	264 cases	147%
		Number of rules and regulation promulgated	13 rules and regulation	7 rules and regulation	17 rules and regulation	243%
		Percentage of consumer complaints resolved at pre-hearing stage	82.99%	70%	85.26%	122%
		Percentage of cases (application/petitions and violations) decided within 90 days from the date the Commission declares the case as submitted for the resolution	73.53%	70.0%	78.82%	113%
		Percentage of cases with prayer for provisional authority acted upon within 75 days from filing		80%	100%	125%

STO and GASS

SUPPORT TO OPERATIONS	Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	100%	100%	0%	0%
	Timely and relevant updating of data in ERC website	100%	100%	100%	100%



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			Obligations BUR Ratio of total obligations against all allotments.	99.45%	100%	63%	63%		
				Php469,806,000		Php344,271,000			
				Php472,406,000		Php550,207,000			
			Disbursements BUR Ratio of total disbursement to total obligations.	90%	100%	95%	95%		
				Php267,493,000		Php326,945,000			
				Php295,690,000		Php344,271,000			
			Public Financial Management reporting requirements of COA and DBM						
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	100%	
			Report on Ageing Cash Advance	100%	100%	100%	100%	100%	
COA Financial Reports	100%	100%	100%	100%	100%				
APCPI	100%	100%	100%	100%	100%				
Submission of APP	100%	100%	100%	100%	100%				

Source: Agency Form A/A-1; Assessment of DBM BMB-E; Assessment of OP-OES