



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Trade and Industry

OUTPUTS

DEPARTMENT BUDGET

FY 2016 (in million)

OVERALL RESULTS ASSESSMENT

SERVICE / PRODUCT RESULTS

PERFORMANCE INDICATORS

FY 2015 ACTUAL ACCOMPLISHMENT

FY 2016 TARGET

FY 2016 ACTUAL ACCOMPLISHMENT

RATING

MAJOR FINAL OUTPUTS

Pursuant to Executive Order No. 133, the Department of Trade and Industry shall be the primary coordinative, promotive, facilitative and regulatory arm of government for the country's trade, industry and investment activities. It shall act as catalyst for intensified private sector activity in order to accelerate and sustain economic growth through:

(a) a comprehensive industrial growth strategy, (b) a progressive and socially responsible liberalization and deregulation program, and (c) policies designed for the expansion and diversification of trade, both domestic and foreign.

OUTPUTS	DEPARTMENT BUDGET FY 2016 (in million)	PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING
Trade and Industry Policy Services	Php443.613	Number of plans and policies updated, issued and disseminated	43 plans and policies	31 plans and policies	48 plans and policies	155%
		Average percentage of stakeholders who rate the plans and policies as satisfactory or better	96%	90%	92%	102%
		Percentage of policies issued and disseminated within the deadline	84%	90%	100%	111%
Technical Advisory Services	Php941.862	Number of MSMEs assisted	109,950 MSMEs	106,884 MSMEs	144,533 MSMEs	135%
		Percentage of MSMEs assisted who rate DTI assistance as satisfactory or better	95%	90%	98%	109%
		Percentage of requests that were responded to within the deadline	95%	90%	99%	110%
Trade and Investment Promotion Services	Php536.347	Number of exporters assisted	3,831 exporters	3,250 exporters	3,514 exporters	108%
		Percentage of exporters who rate DTI assistance as satisfactory or better	90%	95%	96%	101%
		Percentage of business requests for assistance responded within three (3) days	90%	95%	100%	105%
		Number of investors assisted	1,209 investors	1,100 investors	2,538 investors	231%
		Percentage of investors who rate DTI assistance as satisfactory or better	90%	95%	99%	104%
		Percentage of business requests for assistance responded within three (3) days	90%	95%	100%	105%
Consumer Protection Services	Php221.719	Number of advocacy initiatives undertaken	5,472 advocacy	3,987 advocacy	6,726 advocacy	169%
		Percentage of clients who rate DTI advocacy initiatives as satisfactory or better	99%	75%	98%	131%
		Percentage of advocacy initiatives implemented within one (1) day of original schedule	104%	93%	100%	108%
		Number of consumer complaints processed and resolved	7,634 complaints	5,340 complaints	7,228 complaints	135%
		Percentage of participants in complaint hearings who rate the fairness of the process as satisfactory or better	98%	90%	98%	109%
		Percentage of processed consumer complaints resolved within prescribed time (by mediation within 10 working days after filing and arbitration within 20 working days if failed by mediation)	87%	78%	97%	124%
Business and Trade Regulatory Services	Php164.141	Licensing and Registration				
		Number of business name applications processed	351,795 applications	374,200 applications	394,660	105%
		Percentage of clients who rate the service as satisfactory or better	99%	90%	99%	110%
		Percentage of business names registered within fifteen (15) minutes	98%	96%	99%	103%
		Number of applications for business licenses, permits, registrations, authorities processed	53,485 applications	34,300 applications	55,842	163%
		Percentage of clients who rate DTIs licensing/accreditation system as satisfactory or better	97%	90%	100%	111%
Percentage of license accreditation applications acted upon within the prescribed time	100%	90%	99%	110%		



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			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING
<p>Pursuant to Executive Order No. 133, the Department of Trade and Industry shall be the primary coordinative, promotive, facilitative and regulatory arm of government for the country's trade, industry and investment activities. It shall act as catalyst for intensified private sector activity in order to accelerate and sustain economic growth through:</p> <p>(a) a comprehensive industrial growth strategy, (b) a progressive and socially responsible liberalization and deregulation program, and (c) policies designed for the expansion and diversification of trade, both domestic and foreign.</p>	Business and Trade Regulatory Services		Monitoring				
			Number of compliance inspections carried out	33,102 compliance	18,024 compliance	69,180	384%
			Percentage of inspections carried out resulting to the issuance of a notice of violations	5%	5%	4%	120%
			Percentage of license or authorized entities inspected within effectivity of license	90%	90%	99%	110%
			Enforcement				
			Number of firms monitored	59,492 firms	55,978 firms	69,971 firms	125%
	Percentage of violating firms penalized	93%	90%	98%	109%		
	Percentage of violating firms penalized complying with the penalty within prescribed time as contained in the decision	91%	90%	100%	111%		
	STO and GASS						
	SUPPORT TO OPERATIONS			Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual	100%	100%	100%
Client satisfaction rating				96%	95%	92%	97%
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php859.769		Budget Utilization Rate				
			Obligations BUR Ratio of total obligations against all allotments.	90%	100%	88%	88%
				Php4,313,701,000 Php4,816,744,000		Php4,694,024,186 Php5,355,045,091	
			Disbursements BUR Ratio of total disbursement to total obligations.	86%	100%	79%	79%
				Php2,608,733,000 Php3,019,939,000		Php3,704,263,776 Php4,694,024,186	
			Public Financial Management reporting requirements of COA and DBM				
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
			Report on Ageing Cash Advance	100%	100%	100%	100%
COA Financial Reports	100%	100%	100%	100%			
APCPI	100%	100%	100%	100%			
Submission of APP	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-A