



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Tourism	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT				
		SERVICE/ PRODUCT RESULTS				
		PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING
MAJOR FINAL OUTPUTS						
Tourism Advisory Services	Php943.064	Number of technical assistance/advisories provided to stakeholders	5,196 assistance/ advisories	5,847 assistance/ advisories	6,097 assistance/ advisories	104%
		Number of persons trained in the tourism industry and LGUs	26,111 persons	20,554 persons	29,498 persons	144%
		Number of training days delivered	1,671 training days	1,330 training days	1,451 training days	109%
		Percentage of entities assisted who rated the technical service as satisfactory or better	100%	92%	98%	107%
		Percentage of entities' requests for assistance responded to within one (1) week	99%	92%	98%	107%
Tourism Regulatory Services	Php198.924	Accreditation				
		Number of accreditation applications and renewals acted upon	6,927 applications/ renewals	5,425 applications/ renewals	7,009 applications/ renewals	129%
		Percentage of accredited entities with detected violations of accreditation	0.20%	5%	1.30%	174%
		Percentage of applications for accreditation acted upon within 15 days of application	94%	92%	96%	104%
		Monitoring				
		Percentage of accredited tourism enterprises inspected twice over the past 2 years	N/A	80%	N/A	
		Percentage of submitted reports that resulted in the issuance of notice of violations and penalties imposed	1%	5%	0%	200%
		Number of accredited tourism enterprises monitored or surveyed with reports issued	4,512 tourism enterprises	249 tourism enterprises	977 tourism enterprises	392%
		Enforcement				
		Number of enforcement actions undertaken	23 enforcement actions	107 enforcement actions	21 enforcement actions	180%
		Percentage of submitted reports that resulted in the issuance of notice of violations or cancellation of accreditation	0%	5%	0%	200%
		Percentage of notification issued within 72 hours from receipt of monitoring report	100%	90%	98%	109%
		Number of accredited tourism enterprise operators with two or more recorded violations over the last two years as a % of total number of accredited operators with recorded violations over the last two years		59 tourism enterprises	N/A	
STO and GASS						
SUPPORT TO OPERATIONS	Php345.089	Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	100%	100%	100%	100%
		Percentage compliance to standards for review (legal affairs) and information dissemination (media communications services)	100%	100%	100%	100%
		Percentage of completion of reports within standard time set by law	100%	100%	100%	100%
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php329.268	Budget Utilization Rate				
		Obligations BUR Ratio of total obligations to total allotments.	91% Php2,243,982,302 Php2,456,313,870	100%	90% Php2,866,581,000 Php3,191,329,000	90%
		Disbursements BUR Ratio of total disbursement to total obligations.	88% Php1,701,173,071 Php1,939,377,577	100%	69% Php1,969,870,000 Php2,866,581,000	69%

The Department of Tourism (DOT) is mandated to be the primary planning, programming, coordinating, implementing and regulatory government agency in the development and promotion of the tourism industry, both domestic and international, in coordination with its attached agencies and other government instrumentalities. It shall instill in the Filipino the industry's fundamental importance in the generation of employment, investment and foreign exchange.



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			SERVICE / PRODUCT RESULTS			
			PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT
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	Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
	Report on Ageing Cash Advance	100%	100%	100%	100%	
	COA Financial Reports	100%	100%	100%	100%	
	APCPI	100%	100%	100%	100%	
	Submission of APP	0%	100%	0%	0%	

Source: Agency Form A/A-1; Assessment of DBM BMB-A;