



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Information and Communications Technology

OUTPUTS

DEPARTMENT BUDGET

FY 2016 (in million)

OVERALL RESULTS ASSESSMENT

SERVICE / PRODUCT RESULTS

PERFORMANCE INDICATORS

FY 2015 ACTUAL ACCOMPLISHMENT

FY 2016 TARGET

FY 2016 ACTUAL ACCOMPLISHMENT

RATING

**MAJOR FINAL OUTPUTS**

The Information and Communications Technology Office shall undertake the formulation of the appropriate policy and program framework for the development of the country's information and communications technology (ICT) industry, as well as, the provision of appropriate ICT services to support the efficient, effective and economical government operations.	Government-Wide ICT Policy Services	Php103.441	Number of plans and policies, updated, issued and disseminated	30 plans, policies	11 plans, policies	66 plans, policies	600%	
			Percentage of stakeholders who rate ICTO plans and policies as satisfactory or better	133%	80%	80%	100%	
			Percentage of plans and policies that have been updated, issued and disseminated within the last 2 years	83%	80%	80%	100%	
	Technical Advisory Services	Php108.294		Number of technical services rendered	227 technical services	100 technical services	544 technical services	544%
				Percentage of clients who rate the technical services as satisfactory or better	95%	80%	80%	100%
				Percentage of technical services provided within 3 days of request	100%	80%	80%	100%
	ICT Training Services	Php27.608		Number of training courses provided	90 training courses	80 training courses	263 training courses	329%
				Average number of training participants per course	23.4 participants	25 participants	195 participants	780%
				Percentage of training course attendees who rate the courses as satisfactory or better	100%	80%	80%	100%
				Percentage of training courses that are delivered within one month or less from request	100%	80%	80%	100%

**STO and GASS**

	SUPPORT TO OPERATIONS	Php10.085	Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	0%	100%	100%	100%	
			Number of Information System (IS) maintained and new IS developed	6 Information System	5 Information System	6 Information System	120%	
	GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php538.002	Budget Utilization Rate					
			Obligations BUR Ratio of total obligations against all allotments.	48.09%	100%	58.19%	58%	
				Php2,182,103,000		Php3,776,532,000		
			Disbursements BUR Ratio of total disbursement to total obligations.	47.29%	100%	42.99%	43%	
				Php1,031,984,000		Php1,623,663,000		
			Public Financial Management reporting requirements of COA and DBM					
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
			Report on Ageing Cash Advance	100%	100%	100%	100%	
			COA Financial Reports	100%	100%	100%	100%	
			APCPI	100%	100%	100%	100%	
	Submission of APP	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-E