



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Foreign Affairs	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT					
		SERVICE/ PRODUCT RESULTS					
		PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING	
MAJOR FINAL OUTPUTS							
Foreign Policy Services	Php5,191.219	Number of policies developed and issued or updated and disseminated	5,565 policies developed and issued	4,000 policies developed and issued	8,286 policies developed and issued	207%	
		Percentage of stakeholders who rate foreign policies as good or better	97%	90%	97%	108%	
		Percentage of policies that are reviewed, updated and disseminated in the last three years	97%	100%	108%	108%	
Diplomatic and Consular Services	Php10,819.062	Number of consular and legal documents issued	4,369,429 documents issued	3,892,685 documents issued	3,683,858 documents issued	95%	
		Percentage of clients that are rate the service as good or better	96%	90%	98%	109%	
		Percentage of consular and legal documents issued within the prescribed period	89%	100%	97%	97%	
		Number of overseas Filipino assisted	20,187 overseas Filipino assisted	20,000 overseas Filipino assisted	15,321 overseas Filipino assisted	123%	
		Percentage of Filipinos assisted who rate the DFA assistance as good or better	96%	95%	94%	99%	
		Percentage of requests for assistance responded to within the prescribed period	100%	100%	100%	100%	
STO and GASS							
SUPPORT TO OPERATIONS	Php67.827	Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	100%	100%	100%	100%	
		Policy research and analysis	2,380 policies, researches	701 policies, researches	997 policies, researches	142%	
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php4,521.519	Obligations BUR Ratio of total obligations against all allotments.	83%	100%	77%	77%	
			Php7,950,058,000		Php10,823,497,000		
			Php9,587,452,000		Php14,071,866,000		
		Disbursements BUR Ratio of total disbursement to total obligations.	65%	100%	76%	76%	
			Php5,179,217,000		Php8,211,228,000		
			Php7,950,058,000		Php10,823,497,000		
		Public Financial Management reporting requirements of COA and DBM					
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
Report on Ageing Cash Advance	100%	100%	100%	100%			
COA Financial Reports	100%	100%	100%	100%			
APCPI	100%	100%	100%	100%			
Submission of APP	100%	100%	100%	100%			

The Department of Foreign Affairs (DFA) advises and assists the President in planning, organizing, directing, coordinating, integrating and evaluating the total national effort in the field of foreign relations in pursuit of its constitutional mandate.

Source: Agency Form A/A-1; Assessment of DBM BMB-D