



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Commission on Human Rights	OUTPUTS	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT			
			SERVICE/ PRODUCT RESULTS			
			PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT
<b>MAJOR FINAL OUTPUTS</b>						
<b>Human Rights Protection Services</b>	Php212.19	Number of persons assisted	17,936 persons assisted	12,508 persons assisted	18,358 persons assisted	147%
		Percentage of complainants/clients dissatisfied with services rendered	0.02%	20%	0.005%	200%
		Percentage of complaints evaluated 3 working days prior to the prescribed period	92.16%	80%	91.99%	115%
		Number of resolved cases with final action	1,031 resolved cases	1,248 resolved cases	1,153 resolved cases	92%
		Percentage of resolved human rights violation cases resulting in victims access to remedies	71%	57%	57%	100%
		Percentage of cases resolved within 5 working days prior to the prescribed period	71%	50%	74%	148%
<b>Human Rights Promotion Services</b>	Php47.59	Number of participants who completed human rights education activities	107,529 participants	63,710 participants	100,840 participants	158%
		Percentage of participants who passed the post training tests	96%	80%	94%	118%
		Percentage of human rights education activities implemented as scheduled	96%	90%	94%	104%
		Number of human rights IEC materials developed and disseminated	14 IEC materials	25 IEC materials	26 IEC materials	104%
		Percentage of stakeholders that rate human rights IEC materials as good or better	100%	70%	88%	125%
		Percentage of human rights IEC materials disseminated as scheduled	100%	90%	92%	102%
		Number of celebratory/promotional human rights events held	392 events	320 events	353 events	110%
		Percentage of target population who are aware of CHR held events	98%	90%	95%	105%
		Percentage of human rights held events as scheduled	99%	90%	97%	108%
<b>Human Rights Policy Advisory Services</b>	Php19.673	Number of human rights policies issued and disseminated	19 policies issued	27 policies issued	30 policies issued	111%
		Percentage of stakeholders that rate human rights policies as good or better	99%	31%	33%	106%
		Percentage of human rights policies issued in the last 3 years that are reviewed and/or updated and disseminated	100%	50%	52%	103%
		Number of treaty reports and human rights situationer reports/issued/submitted	8 treaty reports	25 treaty reports	29 treaty reports	116%
		Percentage of reports rated by stakeholders as good or better	63%	70%	100%	143%
		Percentage of reports released within 2 days before the schedule	80%	80%	100%	125%

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Commission on Human Rights	OUTPUTS	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT				RATING		
			SERVICE / PRODUCT RESULTS						
			PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT			
The Commission on Human Rights (CHR) mandate is to promote the protection of respect for, and enhancement of the people's civil, political, economic, social and cultural rights.	<b>STO and GASS</b>								
	<b>SUPPORT TO OPERATIONS</b>	Php30.94	Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	0%	100%	100%	<b>100%</b>		
			Number of Innovations including policies, guidelines, system processes, programs and other strategic initiatives to improve operations that are approved	8 policies, guidelines, system processes, programs	6 policies, guidelines, system processes, programs	11 policies, guidelines, system processes, programs	<b>183%</b>		
	<b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b>	Php92.845	<b>Budget Utilization Rate</b>						
			Obligations BUR Ratio of total obligations to total release.	96%	100%	90%	<b>90%</b>		
				Php125,564,000 Php131,293,000		Php188,703,000 Php209,979,000			
			Disbursements BUR Ratio of total disbursement to total obligations.	96%	100%	92%	<b>92%</b>		
				Php121,135,000 Php125,564,000		Php173,470,000 Php188,703,000			
			<b>Public Financial Management reporting requirements of COA and DBM</b>						
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	<b>100%</b>		
			Report on Ageing Cash Advance	100%	100%	100%	<b>100%</b>		
	COA Financial Reports	100%	100%	100%	<b>100%</b>				
	APCPI	0%	100%	100%	<b>100%</b>				
	Submission of APP	0%	100%	100%	<b>100%</b>				

Source: Agency Form A/A-1; Assessment of DBM BMB-D