

**2015 Performance Based Bonus
Citizen's Charter Validation**

List of Non-Compliant State Universities and Colleges

Region	State Universities and Colleges	Deficiencies
CAR	University of the Philippines - Baguio	1. The Citizen's Charter does not indicate the following: a) step- by-step procedure b) employee responsible for each step c) required documents 2. The Citizen's Charter is not posted as information billboard 3. The Citizen's Charter is not uploaded in the agency's website
ARMM	Mindanao State University - Marawi	1. The Citizen's Charter does not indicate the procedure for filing complaints 2. The Citizen's Charter is not published as an information material.
ARMM	Adiong Memorial Polytechnic State College - Lanao del Sur	All Citizen's Charter requirements not indicated except Vision and Mission