

2015 Performance-Based Bonus  
Citizen's Charter Validation

Non-Compliant National Government Agencies

	Agency	Region	Location	Deficiencies
	<b>Other Executive Offices</b>			
1	National Commission on Indigenous Peoples	11	E. Valeroso Bldg., Lopez St., Sandawa Plaza, Davao City	1. The Citizen's Charter does not indicate the following:: a. Step-by-step procedure in availing of frontline services b. Employee responsible for each step c. Time needed to complete the procedure d. Required documents e. Procedure for filing complaints 2. The Citizen's Charter is not posted as an information material
2	National Commission on Muslim Filipinos	10	8th St., Nazareth, Cagayan de Oro City	1. The Citizen's Charter does not indicate the following: a. step-by-step procedure in availing of frontline services b. required documents 2. The Citizen's charter is not published as an information material
		12	Mabini Block 2, Koronadal City	The Citizen's Charter does not indicate the procedure for filing complaints
3	Fertilizer and Pesticide Authority	4	Marauoy, Lipa City, Batangas	1. The Citizen's Charter does not indicate the following: a. Time needed to complete the procedure b. Employee responsible for each step c. Amount of fees d. Required documents 2. The Citizen's Charter is not published as an information material
4	Agency under ARMM: Cooperative Development Authority	ARMM	ARMM Compound, Cotabato City	1. The Citizen's Charter is not posted as an information billboard. 2. The Citizen's Charter is not positioned at the main entrance or at the most conspicuous place