



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Commission on Human Rights

OUTPUTS	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT				
		SERVICE/ PRODUCT RESULTS				
		PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	RATING
MAJOR FINAL OUTPUTS						
Human Rights Protection Services	Performance Indicators set 1					
	Number of persons assisted	17,807 persons assisted	11,000 persons assisted	17,936 persons assisted	163%	
	Percentage of complainants/clients dissatisfied with services rendered	0.04%	20%	0.02%	200%	
	Percentage of complaints evaluated 3 working days prior to the prescribed period	87.29%	80%	92.16%	115%	
	Performance Indicators set 2					
	Number of resolved cases with final action	1,078 resolved cases	900 resolved cases	1,031 resolved cases	115%	
	Percentage of resolved human rights violation cases resulting in victims access to remedies	63%	57%	71%	124%	
	Percentage of cases resolved within 5 working days prior to the prescribed period	56%	50%	71%	142%	
	Performance Indicators set 1					
	Number of participants who completed HR education activities	68,626 participants	48,110 participants	107,529 participants	224%	
	Percentage of participants who passed the post training tests	92%	80%	96%	120%	
	Percentage of HR education activities implemented as scheduled	100%	90%	96%	106%	
Performance Indicators set 2						
Number of human rights IEC materials developed and disseminated	47 IEC materials	14 IEC materials	14 IEC materials	100%		
Percentage of stakeholders that rate human rights IEC materials as good or better		70%	100%	143%		
Percentage of human rights IEC materials disseminated as scheduled	100%	90%	100%	111%		
Performance Indicators set 3						
Number of celebratory/promotional human rights events held	253 events	240 events	392 events	163%		
Percentage of target population who are aware of CHR held events	100%	90%	98%	109%		
Percentage of human rights held events as scheduled	100%	90%	99%	110%		
Performance Indicators set 1						
Number of human rights policies issued and disseminated	24 policies issued	19 policies issued	19 policies issued	100%		
Percentage of stakeholders that rate human rights policies as good or better	89%	31%	99%	319%		
Percentage of human rights policies issued in the last 3 years that are reviewed and/or updated and disseminated	50%	50%	100%	200%		
Performance Indicators set 2						
Number of treaty reports and human rights situationer reports issued/submitted	28 treaty reports	10 treaty reports	8 treaty reports	80%		
Percentage of reports rated by stakeholders as good or better		70%	63%	89%		
Percentage of reports released within 2 days before the schedule	72%	80%	80%	100%		

The Commission on Human Rights (CHR) mandate is to promote the protection of respect for, and enhancement of the people's civil, political, economic, social and cultural rights.



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STO and GASS							
The Commission on Human Rights (CHR) mandate is to promote the protection of respect for, and enhancement of the people's civil, political, economic, social and cultural rights.	SUPPORT TO OPERATIONS	Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual		100%	0%	0%	
		Number of policies, guidelines, system processes, programs and other strategic initiatives to improve operations that are adopted and/or issued	7 policies, guidelines, system processes, programs	6 policies, guidelines, system processes, programs	8 policies, guidelines, system processes, programs	133%	
	GENERAL ADMINISTRATIVE SUPPORT SERVICES	Budget Utilization Rate					
		Obligations BUR Ratio of total obligations to total release.	99.60% Php371,330,000 Php372,818,000	90%	96%	106%	
		Disbursements BUR Ratio of total disbursement to total obligations.	64% Php63,063,000 Php99,230,000	90%	96%	107%	
		Public Financial Management reporting requirements of COA and DBM					
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
		Report on Ageing Cash Advance	100%	100%	100%	100%	
		COA Financial Reports	100%	100%	100%	100%	
		APCPI		100%	0%	0%	
Submission of APP		100%	0%	0%			

Source: Agency Form A/A-1; Assessment of DBM BMB-SPJS