



## MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Veterans Affairs Office	DEPARTMENT BUDGET	OVERALL RESULTS ASSESSMENT					
		PERFORMANCE INDICATORS	SERVICE / PRODUCT RESULTS			RATING	
			FY 2015 (in million)	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET		FY 2015 ACTUAL ACCOMPLISHMENT
<b>MAJOR FINAL OUTPUTS</b>							
<p>The Philippine Veterans Affairs Office shall provide immediate and adequate care, benefits and other forms of assistance to war veterans and veterans of military campaigns, their surviving spouses and orphans.</p>	<b>Administration of Veterans' Pension and Benefits Program</b>	Number of pension and other benefit payments made	213,329 payments made	220,352 payments made	212,720 payments made	<b>97%</b>	
		Number of pensioners and beneficiaries	194,849 pensioners/beneficiaries	184,001 pensioners/beneficiaries	178,886 pensioners/beneficiaries	<b>97%</b>	
		Percentage of payments made over the last three (3) years that are found to be invalid	0.05%	0.50%	0.11%	<b>178%</b>	
		Percentage of valid benefit claims made within 10 working days of receipt of completed documents	84%	90%	92%	<b>102%</b>	
		Percentage of regular pension payments made into the beneficiaries' accounts on the due date	100%	100%	100%	<b>100%</b>	
	<b>Preservation and Development Services for Military Shrines</b>	Number of shrines maintained	8 shrines	7 shrines	8 shrines	<b>114%</b>	
		Number of veteran commemorative events managed	21 events	13 events	13 events	<b>100%</b>	
		Percentage of stakeholders who rated the commemorative events as good or better	105%	90%	100%	<b>111%</b>	
		Percentage of shrine visitors who rated the facility maintenance and customer service as good or better	99%	90%	92%	<b>102%</b>	
		Percentage of commemorative events that are completed according to program schedule	100%	100%	100%	<b>100%</b>	
		Percentage of shrines that are maintained on a daily basis	100%	100%	100%	<b>100%</b>	
		<b>STO and GASS</b>					
	<b>SUPPORT TO OPERATIONS</b>	Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual		100%	100%	<b>100%</b>	
		Percentage of payments of PS claims and other entitlement within prescribed standards and timetable	100%	100%	100%	<b>100%</b>	
<b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b>	<b>Budget Utilization Rate</b>						
	Obligations BUR Ratio of total obligations against all allotments for FY 2015.	93%	90%	98%	<b>109%</b>		
		Php281,304,000 Php302,520,000		Php277,749,000 Php284,378,000			
	Disbursements BUR Ratio of total disbursement to total obligations.	98%	90%	99%	<b>110%</b>		
		Php276,153,000 Php281,304,000		Php274,017,000 Php277,749,000			
	<b>Public Financial Management reporting requirements of COA and DBM</b>						
	Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	<b>100%</b>		
	Report on Ageing Cash Advance	100%	100%	100%	<b>100%</b>		
	COA Financial Reports	100%	100%	100%	<b>100%</b>		
	APCPI		100%	100%	<b>100%</b>		
Submission of APP		100%	100%	<b>100%</b>			

Source: Agency Form A/A-1; Assessment of DBM BMB-SPJS