



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

| Philippine Overseas Employment Administration | OUTPUTS | DEPARTMENT BUDGET FY 2015 (In million) | OVERALL RESULTS ASSESSMENT | | | | RATING |
|---|---|---|---|-----------------------------------|--|-----------------------------------|--------|
| | | | SERVICE/ PRODUCT RESULTS | | | | |
| | | | PERFORMANCE INDICATORS | FY 2014 ACTUAL ACCOMPLISHMENT | FY 2015 TARGET | FY 2015 ACTUAL ACCOMPLISHMENT | |
| MAJOR FINAL OUTPUTS | | | | | | | |
| The Philippine Overseas Employment Administration shall formulate and undertake a systematic program of promoting and monitoring the overseas employment of Filipino workers, including the regulation of private sector participation in the recruitment and overseas placement of workers, as well as protect their rights to fair and equitable employment practices | Overseas Employees Welfare Services | Php103.074 | Number of workers monitored | 1,832,668 workers | 2,024,744 workers | 1,822,694 workers | 90% |
| | | | Number of overseas Filipino workers provided with assistance | 8,757 OFW | 7,902 OFW | 12,386 OFW | 157% |
| | | | Percentage of overseas workers who rate support services of POEA as good or better | 90% 819 out of 907 | 90% | 90% 699 out of 774 | 100% |
| | | | Percentage of requests for assistance acted upon within 24 hours | 100% 8,757 out of 8,757 | 90% | 100% 10,606 out of 10,606 | 111% |
| | Overseas Employment Regulation Services | Php98.376 | Licensing Program | | | | |
| | | | Number of license, registration and accreditation applications acted upon | 36,722 applications | 34,186 applications | 36,373 applications | 106% |
| | | | Number of overseas Filipino workers contracts reviewed | 2,442,360 OFW | 2,525,152 OFW | 2,343,657 OFW | 93% |
| | | | Percentage of licensed, registered and accredited agencies with one or more recorded complaints or licensing/accreditation breaches over the past 2 years | 12% 149 out of 1,228 | 30% (not more than) | 8% 100 out of 1,201 | 172% |
| | | | Percentage of applications processed within 5 days | 100% 201 out of 201 | 90% | 100% 243 out of 243 | 111% |
| | | | Monitoring | | | | |
| | | | Number of inspections and assessments undertaken | 1,561 inspections and assessments | 1,120 inspections and assessments | 1,592 inspections and assessments | 142% |
| | | | Percentage of inspections that result in 1 or more detected violations | 4.04% 63 out of 1,561 | 10% (not more than) | 4.77% 69 out of 1,448 | 152% |
| | | | Percentage of licensed, registered and accredited agencies subject to 2 or more inspections in the last 2 years | 99% 2,400 out of 2,429 | 90% | 98% 1,181 out of 1,201 | 109% |
| | | | Enforcement | | | | |
| | | | Number of enforcement cases undertaken | 479 cases | 529 cases | 427 cases | 81% |
| | | | Number of licensed, registered or accredited agencies with 3 or more recorded complaints or breaches over the last 3 years as a percentage of the total number of agencies with 1 or more recorded breaches or complaints | 36% 329 out of 912 | 30% (not more than) | 17.67% 41 out of 232 | 141% |
| | | | Percentage of enforcement cases that result in a favorable judgement | 100% 479 out of 479 | 90% | 100% 479 out of 479 | 111% |
| | | | Percentage of enforcement cases resolved within 90 days | 100% 479 out of 479 | 90% | 100% 479 out of 479 | 111% |
| | | | STO and GASS | | | | |
| SUPPORT TO OPERATIONS | | Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual | 100% | 100% | 100% | 100% | |
| GENERAL ADMINISTRATIVE SUPPORT SERVICES | | Budget Utilization Rate | | | | | |
| | | Obligations BUR Ratio of total obligations against all allotments for FY 2015. | | 100% | 99.45% Php388,023,873 Php390,180,461 | 99% | |
| | | Disbursements BUR Ratio of total disbursement to total obligations. | | 100% | 75.42% Php130,232,268 Php172,678,828 | 75% | |



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| | GENERAL ADMINISTRATIVE SUPPORT SERVICES | | Public Financial Management reporting requirements of COA and DBM | | | | |
| | | | Budget and Financial Accountability Reports (BFARs) | 100% | 100% | 100% | 100% |
| | | | Report on Ageing Cash Advance | 100% | 100% | 100% | 100% |
| | | | COA Financial Reports | 100% | 100% | 100% | 100% |
| | | | APCPI | | 100% | 100% | 100% |
| | | | Submission of APP | | 100% | 100% | 100% |

Source: Agency Form A/A-1; Assessment of DBM BMB-HDS;