



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Public Attorney's Office	DEPARTMENT BUDGET	OVERALL RESULTS ASSESSMENT				
		PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	RATING
MAJOR FINAL OUTPUTS						
<p>The Public Attorney's Office shall be the principal law office of the Government in extending free legal assistance to indigent persons in criminal, civil, labor, administrative and other quasi-judicial cases.</p> <p>Free Legal Services to Indigent Clients and Other Qualified Persons</p>		Number of cases under management	783,584 cases	751,896 cases	848,516 cases	113%
		Percentage of cases with favourable judgment	72% 235,948 out of 326,967 cases	67.5%	73% 309,246 out of 422,574 cases	108%
		Percentage of requests for legal assistance/ representation acted upon within two (2) working days from the date of request	100% 586,209 out of 586,209 requests acted upon	96%	100% 755,327 out of 755,327 requests acted upon	104%
		Percentage of hearings for which no postponement is sought by the PAO legal representative	94% 413,577 out of 441,500 hearings	99%	99.88% 437,962 out of 438,501 hearings	101%
		Number of clients served (non-judicial)	4,893,939 clients	4,657,650 clients	4,980,588 clients	107%
		Number of legal advisories provided	1,839,419 legal advisories	1,809,520 legal advisories	1,918,631 legal advisories	106%
		Percentage of clients who rated the legal services of PAO as satisfactory or better	99.95% 424,662 out of 424,874 clients	99.95%	99.97% 516,764 out of 516,894 clients	100%
		Percentage of requests for assistance that are acted upon within two (2) hours	100% 1,508,521 out of 1,508,521 requests for assistance	100%	100% 1,527,805 out of 1,527,805 requests for assistance	100%
STO and GASS						
	SUPPORT TO OPERATIONS	Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual		100%	100%	100%
	GENERAL ADMINISTRATIVE SUPPORT SERVICES	Budget Utilization Rate				
		Obligations BUR Ratio of total obligations against all allotments for FY 2015.		100%	100% Php120,967,000 Php120,967,000	100%
		Disbursements BUR Ratio of total disbursement to total obligations.		100%	100% Php120,967,000 Php120,967,000	100%
		Public Financial Management reporting requirements of COA and DBM				
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
		Report on Ageing Cash Advance	100%	100%	100%	100%
		COA Financial Reports	100%	100%	100%	100%
		APCPI		100%	100%	100%
	Submission of APP		100%	100%	100%	

Source: Agency Form A/A-1; Assessment of DBM BMB-SPJS