



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

National Conciliation and Mediation Board	OUTPUTS	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT					
			SERVICE / PRODUCT RESULTS					
			PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	RATING	
<b>MAJOR FINAL OUTPUTS</b>								
<p>The National Conciliation and Mediation Board shall be responsible for the formulation of policies, development of plans and programs, and setting of standards, procedures and guidelines relative to the promotion of conciliation and mediation of labor disputes; administration of the voluntary arbitration program; promotion of other cooperative, non-adversarial, and voluntary modes of labor dispute settlement; and facilitation of labor-management cooperation through joint mechanisms for information sharing, effective communication and consultation and group problem-solving.</p>	Technical Advisory Services	Php65.098	Number of advisory services provided	3,494 advisory services	3,379 advisory services	4,461 advisory services	132%	
			Percentage of advisory services provided that result in the adoption of at least one major recommendation	87%	20%	67% 2,984 out of 4,461 advisory services	335%	
			Percentage of clients who rate the timeliness of delivery of advisory services as good or better	97%	70%	97%	139%	
	Labor Conciliation, Mediation and Arbitration Services	Php65.366	Number of cases settled/resolved	5,595	3,724	5,450	146%	
			Percentage of cases that are appealed to a higher authority	1%	20%	10%	150%	
			Percentage of conciliation/mediations successfully settled/resolved within thirty days	71%	85%	71.00%	84%	
	<b>STO and GASS</b>							
	SUPPORT TO OPERATIONS		Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual			100%	100%	100%
			Supervision, monitoring and evaluation of the SENA program			100%	100%	100%
	GENERAL ADMINISTRATIVE SUPPORT SERVICES		Budget Utilization Rate					
		Obligations BUR Ratio of total obligations against all allotments for FY 2015.	89%	90%	94.13% Php174,109,000 Php184,957,000	105%		
		Disbursements BUR Ratio of total disbursement to total obligations.	100%	100%	91.51% Php58,478,000 Php63,906,000	92%		
		Public Financial Management reporting requirements of COA and DBM						
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%		
		Report on Ageing Cash Advance	100%	100%	100%	100%		
		COA Financial Reports	100%	100%	100%	100%		
		APCPI			100%	100%	100%	
	Submission of APP			100%	100%	100%		

Source: Agency Form A/A-1; Assessment of DBM BMB-HDS

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