Information and Communications Technology Office	OUTPUTS	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	RATIN
	MAJOR FINAL OUTPUTS						
	Government-Wide ICT Policy Services		Number of plans and policies, updated, issued and disseminated		11 plans, policies	30 plans, policies	2739
			Percentage of stakeholders who rate ICTO plans and policies as satisfactory or better		80%	133%	166°
The Information and communications achnology Office shall undertake e formulation of the appropriate policy and program amework for the levelopment of the country's information and ommunications achnology (ICT) addustry, as well so, the provision of appropriate ICT services to support the ficient, effective and economical government operations.			Percentage of plans and policles that have been updated, issued and disseminated within the last 2 years		80%	83%	1039
	Technical Advisory Services		Number of technical services rendered		100 technical services	227 technical services	227
			Percentage of clients who rate the technical services as satisfactory or better		80%	95%	119
			Percentage of technical services provided within 3 days of request		80%	100%	125
	ICT Training Services		Number of training courses provided		80 training courses	90 training courses	113
			Average number of training participants per course		25 participants	23.4 participants	94%
			Percentage of training course attendees who rate the courses as satisfactory or better		80%	100%	125
			Percentage of training courses that are delivered within one month or less from request		80%	100%	125
	STO and GASS						
	SUPPORT TO OPERATIONS		Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual		100%	0%	0%
			Number of Information System (IS) maintained and new IS developed	5 Information System	5 Information System	6 Information System	120
			Budget Utilization Rate				
			Obligations BUR Ratio of total obligations against all allotments for FY 2015.		100%	48.09% Php2,182,103,000 Php4,537,829,000	48%
			Disbursements BUR Ratio of total disbursement to total obligations.		100%	47.29% Php1,031,984,000 Php2,182,103,000	47%
	GENERAL ADMINISTRATIVE SUPPORT SERVICES		Public Financial Management reporting requirements of COA and DBM				
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100
			Report on Ageing Cash Advance	100%	100%	100%	1009
			COA Financial Reports	100%	100%	100%	100
			APCPI		100%	100%	100
			Submission of APP		100%	100%	100

Source: Agency Form A/A-1; Assessment of DBM BMB-FS, EP, CCMS