



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Energy Regulatory Commission	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT				
		PERFORMANCE INDICATORS	SERVICE/ PRODUCT RESULTS			RATING
			FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	
<b>MAJOR FINAL OUTPUTS</b>						
<p>The Energy Regulatory Commission (ERC) is mandated by Republic Act No. 9136 to promote competition, encourage market development, ensure customer choice, discourage/penalize abuse of market power in the restructured electricity industry and enforce the implementing rules and regulations of the Act.</p> <p><b>Electric Power Industry Regulation Services</b></p>		<b>Screening and Registration</b>				
		Number of application for certificates, permits and licences acted upon	584 application	91 application	2,365 application	2599%
		Percentage of certificate, permit and licence holders violating one or more of the authorization conditions in the last 5 years	1%	8.4%	1.05%	188%
		Percentage of applications for CPCN acted upon within 90 days from the receipt of compliant submission	100%	73.5%	100%	136%
		Percentage of applications of Certificate of Compliance (COC) acted upon within 50 days from receipt of compliant submission	100%	78.8%	100% 1,771 out of 1,771	127%
		Percentage of applications of Certificate of Registration for Wholesale Aggregators (WA) acted upon within 30 days from receipt of compliant submission	No application for Certificate of Registration for WA received	78.8%	N/A	
		Percentage of applications of Retail Electricity Suppliers (RES) acted upon within 50 days from receipt of compliant submission	100%	78.8%	N/A	
		Percentage of applications for franchise to operate sub-transmission assets as consortium acted upon within 90 days from the time the Commission declares the case as submitted for resolution	100%	73.5%	100% 4 out of 4	136%
		Percentage of applications for Certificate of Authority as Meter Shop acted upon within 2 months from receipt of compliant applications	100%	78.8%	100% 13 out of 13	127%
		<b>Monitoring</b>				
		Number of sites/ facilities/meter laboratories inspected to monitor compliance with the terms and condition of the license, permits, certificates issued	193 laboratories inspected	95 laboratories inspected	157	165%
		Number of watt-hour meters (new and in-service) tested and calibrated	3,789,168 watt-hour meters	2,625,000 watt-hour meters	2,779,663 watt-hour meters	106%
		Number of audits conducted on compliance to rules and regulations of ERC	511 desk and actual audits	529 desk and actual audits	639 desk and actual audits	121%
		Percentage of sites and facilities inspected and audits conducted which resulted in the issuance of show-cause orders	No show cause orders issued	3.7%	N/A	
		Percentage of sites and facilities inspected within the middle term of the validity of the certificate/ license/permit issued	38%	34.7%	50.99%	147%
		<b>Enforcement</b>				
		Number of cases (violations, complains and disputes, and petitions/applications) resolved	538 cases	470 cases	646 cases	137%
		Number of rules and regulation promulgated	19 rules and regulation	13 rules and regulation	13 rules and regulation	100%
		Percentage of consumer complaints resolved at pre-hearing stage	81%	73.5%	82.99% 4,184 out of 5,039	113%
		Percentage of cases (application/petitions and violations) decided within 90 days from the date the Commission declares the case as submitted for the resolution	81%	73.5%	73.53%	100%

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Energy Regulatory Commission	OUTPUTS	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT				RATING
			SERVICE / PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	
<b>STO and GASS</b>							
<p>The Energy Regulatory Commission (ERC) is mandated by Republic Act No. 9136 to promote competition, encourage market development, ensure customer choice, discourage/penalize abuse of market power in the restructured electricity industry and enforce the implementing rules and regulations of the Act.</p>	<b>SUPPORT TO OPERATIONS</b>		Timely and relevant updating of data in ERC website	100%	100%	100%	100%
			Percentage of top and middle level Managers oriented on ISO 9001:2008 Quality Management System (QMS)		100%	100%	100%
	<b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b>		<b>Budget Utilization Rate</b>				
			Obligations BUR Ratio of total obligations against all allotments for FY 2015.	72%	100%	99.45%	99%
				Php67,941,000		Php469,806,000	
				Php94,962,000		Php472,406,000	
			Disbursements BUR Ratio of total disbursement to total obligations.	98%	100%	90%	90%
				Php66,898,000		Php267,493,000	
				Php67,941,000		Php295,690,000	
			<b>Public Financial Management reporting requirements of COA and DBM</b>				
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
			Report on Ageing Cash Advance	100%	100%	100%	100%
		COA Financial Reports	100%	100%	100%	100%	
	APCPI		100%	100%	100%		
	Submission of APP		100%	100%	100%		

Source: Agency Form A/A-1; Assessment of DBM BMB-FSEPCCMS; Assessment of OP-OES

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