



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Tourism	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT					
		PERFORMANCE INDICATORS	SERVICE / PRODUCT RESULTS			RATING	
			FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT		
<b>MAJOR FINAL OUTPUTS</b>							
<p>The Department of Tourism (DOT) is mandated by R.A. No. 9593 to be the primary planning, programming, coordinating, implementing and regulatory government agency in the development and promotion of the tourism industry, both domestic and international, in coordination with its attached agencies and other government instrumentalities. It shall instill in the Filipino the industry's fundamental importance in the generation of employment, investment and foreign exchange.</p>	<b>Tourism Advisory Services</b>	Number of technical assistance/advisories provided to stakeholders	4,755	5,233	5,196	99%	
		Number of persons trained in the tourism industry and LGUs	30,815 persons	18,504 persons	26,111 persons	141%	
		Number of training days delivered	1,902 training days	1,392 training days	1,671	120%	
		Percentage of entities that rate the technical service as satisfactory or better	95%	92%	100%	109%	
		Percentage of entities request for assistance responded to within 1 week	96%	92%	99%	108%	
	<b>Tourism Regulation Services</b>	<b>Accreditation</b>					
		Number of accreditation applications acted upon	5,612 applications	3,661 applications	6,927 applications	189%	
		Percentage of accredited entities with detected violation of accreditation	0.44%	5%	0.20%	196%	
		Percentage of applications for accreditation acted upon within 15 days of application	96%	90%	94%	104%	
		<b>Monitoring</b>					
Percentage of accredited tourism enterprises inspected twice over the past 2 years			80%	N/A			
Percentage of submitted reports that resulted in the issuance of notice of violations and penalties imposed			5%	1%	180%		
Number of accredited tourism enterprises monitored or surveyed with reports issued			1,377	4,512	328%		
<b>Enforcement</b>							
Number of enforcement actions undertaken		83 enforcement actions	23 enforcement actions	172%			
Percentage of reports that resulted in the issuance of notice of violations or cancellation of accreditation		5%	0%	200%			
Percentage of notification issued within 72 hours from receipt of monitoring report		90%	100%	111%			
<b>STO and GASS</b>							
<b>SUPPORT TO OPERATIONS</b>	Php264.825	Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual	100%	100%	100%	100%	
		Percentage compliance to standards for review (legal affairs) and information dissemination (media communications services)	100%	100%	100%	100%	
		Percentage of completion of reports within standard time set by law	100%	100%	100%	100%	
<b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b>	Php204.585	Budget Utilization Rate					
		Obligations BUR Ratio of total obligations to total release.	92%	90%	91%	102%	
		Disbursements BUR Ratio of total disbursement to total obligations.	87%	85%	88%	103%	



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Department of Tourism	OUTPUTS	DEPARTMENT BUDGET FY 2015 (In million)	OVERALL RESULTS ASSESSMENT				
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	RATING
<p>The Department of Tourism (DOT) is mandated by R.A. No. 9593 to be the primary planning, programming, coordinating, implementing and regulatory government agency in the development and promotion of the tourism industry, both domestic and international, in coordination with its attached agencies and other government instrumentalities. It shall instill in the Filipino the industry's fundamental importance in the generation of employment, investment and foreign exchange.</p> <p style="text-align: center;"><b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b></p>			Public Financial Management reporting requirements of COA and DBM				
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
			Report on Ageing Cash Advance	100%	100%	100%	100%
			COA Financial Reports	100%	100%	100%	100%
			APCPI		100%	100%	100%
			Submission of APP		100%	0%	0%

Source: Agency Form A/A-1; Assessment of DBM BMB-EDS;