



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Foreign Affairs	OUTPUTS	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT				RATING
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	
MAJOR FINAL OUTPUTS							
Foreign Policy Services	Number of policies developed and issued or updated and disseminated		5,576 policies developed and issued	4,440 policies developed and issued	5,565 policies developed and issued	125%	
	Percentage of stakeholders who rate foreign policies as good or better		90%	92%	97%	105%	
	Percentage of policies that are reviewed, updated and disseminated in the last three years		100%	92%	97%	105%	
Diplomatic and Consular Services	Number of consular and legal documents issued		3,531,500 documents issued	3,451,587 documents issued	4,369,429 documents issued	127%	
	Percentage of dients that are rate the service as good or better		89.88%	92%	96%	104%	
	Percentage of consular and legal documents issued within the prescribed period		90%	100%	89%	89%	
	Number of overseas Filipino assisted		18,364 overseas Filipino assisted	21,500 overseas Filipino assisted	20,187 overseas Filipino assisted	94%	
	Percentage of Filipino assisted who rate the DFA assistance as good or better		95%	92%	96%	104%	
	Percentage of request for assistance responded to within the prescribed period		100%	100%	100%	100%	
STO and GASS							
SUPPORT TO OPERATIONS	Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual			100%	100%	100%	
	Policy research and analysis			1,557 policies, researches	2,380 policies, researches	153%	
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Obligations BUR Ratio of total obligations against all allotments for FY 2015.		90% Php13,300,011,000 Php14,858,733,000	88%	83% Php7,950,058,000 Php9,587,452,000	94%	
	Disbursements BUR Ratio of total disbursement to total obligations.		82% Php10,956,988,000 Php13,300,011,000	90%	65% Php5,179,217,000 Php7,950,058,000	72%	
	Public Financial Management reporting requirements of COA and DBM						
	Budget and Financial Accountability Reports (BFARs)		100%	100%	100%	100%	
	Report on Ageing Cash Advance		100%	100%	100%	100%	
	COA Financial Reports		100%	100%	100%	100%	
	APCPI			100%	100%	100%	
	Submission of APP			100%	100%	100%	

Source: Agency Form A/A-1; Assessment of DBM BMB-SJPS

The Department of Foreign Affairs (DFA) advises and assists the President in planning, organizing, directing, coordinating, integrating and evaluating the total national effort in the field of foreign relations in pursuit of its constitutional mandate.