



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Civil Aeronautics Board	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT					
		SERVICE / PRODUCT RESULTS					
		PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	RATING	
MAJOR FINAL OUTPUTS							
<p>The Civil Aeronautics Board is mandated to regulate, promote and develop the economic aspect of air transportation in the Philippines and vests the CAB with supervision, jurisdiction and control over all carriers in the Philippines, including their properties, equipment and facilities. This regulation involves assuring the fitness and capability of air carriers to render air transportation services.</p>	Air Transport Policy and Development Services	Number of plans and policies reviewed, updated, issued and disseminated	9 plans and policies	2 plans and policies	4 plans and policies	200%	
		Average percentage of clients who rate the plans and policies as satisfactory or better	96% clients	90% clients	93% clients	103%	
		Percentage of policies reviewed and updated over the last three years	90% policies reviewed and updated	90% policies reviewed and updated	100% policies reviewed and updated	111%	
	Air Transport Regulatory and Enforcement Services	Licensing					
		Number of Air agreements negotiated/air consultation talks conducted, reviewed and updated	10 air agreements	6 air agreements	10 air agreements	167%	
		Number of new applications/renewals of operating permits acted upon	3,462 new applications/renewals acted upon	2,500 new applications/renewals acted upon	4,110 new applications/renewals acted upon	164%	
		Number of countries with entitlements concluded as a percentage of total number of countries with whom air talks were conducted/negotiated	10 countries	2 countries	10 countries	500%	
		Percentage of operating permit holders with one or more recorded incidents in the last three years					
		Percentage of air agreements negotiation/air consultation talks initiated or acted upon within a year	100% air agreements	75% air agreements	167% air agreements	223%	
		Percentage of applications for operating permits acted upon within twenty days from receipt of applications	100% applications acted upon	80% applications acted upon	98% applications acted upon	123%	
		Monitoring					
		Number of cases/complaints acted upon	647 cases/complaints acted upon	600 cases/complaints acted upon	724 cases/complaints acted upon	121%	
		Percentage of permit, license, or certificate holders with two or more incidents recorded over the last three years					
		Percentage of filed cases/complaints acted upon within five days from receipt of cases/complaints	100% cases/complaints acted upon	90% cases/complaints acted upon	100% cases/complaints acted upon	111%	
		Enforcement					
Number of enforcement actions carried out	647 actions carried out	600 actions carried out	724 actions carried out	121%			
Number of persons and entities with two or more recorded violations in the last three years as a percentage of total violators	62 persons/entities with violation	8 persons/entities with violation	19 persons/entities with violation	238%			
Percentage of detected violations that are resolved within seven working days	32.6% resolved violations	5% resolved violations	27% resolved violations	550%			
Number of hours logged to man the CAB passenger assistance/complaint desk	5,040 hours logged	5,000 hours logged	5,105 hours logged	102%			
STO and GASS							
SUPPORT TO OPERATIONS	Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual		100%	100%	100%		
	E-governance and E-transaction services provided (interactive web presence)	4 E-governance and E-transaction	80% E-governance and E-transaction	81% E-governance and E-transaction	101%		
	Number of training courses conducted/outsourced based on the training needs analysis	36 training courses conducted/outsourced	20 training courses conducted/outsourced	38 training courses conducted/outsourced	190%		



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			PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	
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			Obligations BUR Ratio of total obligations against all allotments for FY 2015.	100%	100%	100% Php71,088,000 Php71,088,000	100%
			Disbursements BUR Ratio of total disbursement to total obligations.	98%	100%	99% Php70,377,000 Php71,088,000	99%
			Public Financial Management reporting requirements of COA and DBM				
			Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%
			Report on Ageing Cash Advance	100%	100%	100%	100%
			COA Financial Reports	100%	100%	100%	100%
			APCPI		100%	100%	100%
			100%	100%	100%		
				100%	100%	100%	

Source: Agency Form A/A-1; Assessment of DBM BMB-EDS