



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Social Welfare and Development	OUTPUTS	DEPARTMENT BUDGET FY 2014 (in million)	OVERALL RESULTS ASSESSMENT				
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2013 ACTUAL ACCOMPLISHMENT	FY 2014 TARGET	FY 2014 ACTUAL ACCOMPLISHMENT	RATING
MAJOR FINAL OUTPUTS							
The Department of Social Welfare and Development (DSWD) provides assistance to other National Government Agencies (NGAs), Local Government Units (LGUs) Non-Government Organizations (NGOs), People's Organizations (POs) and members of civil society in the implementation of programs, projects and services that will alleviate poverty and empower the disadvantaged individuals, families and communities to improve their quality of life. It implements statutory and specialized social welfare programs and projects.	Social Protection Policy Services	Php267.927	Number of policies updated, issued and disseminated	112 policies	56 policies	80 policies	143%
			Average percentage of intermediaries and other stakeholders that rate policies as good or better		73.75%	87%	118%
			Percentage of policies that are updated, issued and disseminated within 3 years		63.75%	78%	122%
	Social Protection Services	Php78,872.151	Number of persons provided with residential care				
			Individuals	1,983,634	2,657,448	2,608,794	98%
			Families	2,443,845	1,262,845	2,303,158	182%
			Households	3,935,394	4,461,732	4,478,562	100%
			Communities	3,796	17,354	15,727	91%
			Percentage of ineligible clients served who were found ineligible		5%	1.06%	179%
			Percentage applications assistance that are processed within the prescribed timeline		90%	100%	111%
	Capacity Building Services	Php618.394	Persons/LGUs provided with Capability Services				
			Number of persons provided with Training Services	21,101 persons provided with training services	9,849 persons provided with training services	19,275 persons provided with training services	196%
			Number of LGUs and other intermediaries provided with Technical Assistance		1,599 LGUs and other intermediaries	1,842 LGUs and other intermediaries	115%
			Number of LGUs and other intermediaries provided with Resource Augmentation		712 LGUs and other intermediaries	1,588 LGUs and other intermediaries	223%
			Percentage of intermediaries who rate assistance good or better		90%	95.06%	106%
			Percentage of capability services provided within the prescribed timeline		95%	98.30%	103%
	Regulatory Services	Php21.139	Number of social welfare and development agencies and services providers licensed or accredited	419	426	505	119%
			Percentage of licensed and accredited SWDAs/service providers with a recorded violation acted upon within the last 2 years		100% complaints acted upon	100% complaints acted upon	100%
			Percentage of licenses issued in 15 days or less from receipt of compliant application	100%	100%	100%	100%
	STO and GASS						
	SUPPORT TO OPERATIONS		Completion of 1st and 2nd stage ISO 3rd party Audit of the DSWD regulatory services for the issuance of ISO certification		Completion of the 1st and 2nd stage ISO third party audit of DSWD regulatory services for the issuance of ISO certification by end of August 2014	ISO certification Issued in August 3, 2014	100%
Provide a reliable and valid list of poor households to other Social Protection providers			719 LGUs	1,000 LGUs	1,002 LGUs	100%	



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			Obligations BUR Ratio of total obligations to total release.	92.68%	90%	83.16%	92%
						Php84,412,904,912 Php101,509,531,505	
			Disbursements BUR Ratio of total disbursement to total obligations.	80.25%	80%	76.32%	95%
						Php61,747,934,645 Php80,906,168,441	
			Submission to COA				
Financial Statements for FY 2013 (per PD 1445)	100%	100%	100%	100%			
Report on ageing of Cash Advances (cut-off date November 15, 2014)	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-B