



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Labor and Employment	DEPARTMENT BUDGET FY 2014 (in million)	OVERALL RESULTS ASSESSMENT					
		SERVICE/ PRODUCT RESULTS					
		PERFORMANCE INDICATORS	FY 2013 ACTUAL ACCOMPLISHMENT	FY 2014 TARGET	FY 2014 ACTUAL ACCOMPLISHMENT	RATING	
MAJOR FINAL OUTPUTS							
<p>The Department's thrusts and priorities are responsive to the Key Results Areas of President Benigno S. Aquino III's Social Contracts with the Filipino people, specifically in contributing to employment creation and poverty reduction, and guided by the good spirit of good governance. The labor and employment policies are also anchored on the strategic framework of the Philippine Development Plan, 2011-2016 with the goal of inclusive growth and poverty reduction. These are translated into strategies and concrete actions in the Philippine Labor and Employment Plan (LEP) 2011-2016.</p>	Labor Policy Services	Php305.000	Number of policies updated, issued and disseminated	44 policies	2,120 policies	2,526 policies	119%
		Number of productivity advisory assignments undertaken	250,039 advisories	255,000 advisories	293,801 advisories	115%	
		Number of advisory requests acted upon	5,736 advisories	3,072 advisories	3,462 advisories	113%	
		Number of research studies conducted and published and disseminated	15 research studies	15 research studies	15 research studies	100%	
		Percentage of stakeholders that rate policies as satisfactory or better		65%	70%	108%	
		Percentage of policies that are updated, issued and disseminated in the last 3 years		75%	70%	93%	
	Employment Facilitation and Capacity Building Services	Php7,251.000	Number of qualified persons referred for placement	1,561,000 persons	1,600,000 persons	2,019,274 persons	126%
			Number of individuals reached through Labor Market Information (LMI)	2,100,000 individuals	1,695,630 individuals	2,981,543 individuals	176%
			Number of beneficiaries provided with livelihood assistance (P6,700 on the average per capital cost/project)	101,680 beneficiaries	100,000 beneficiaries	127,304 beneficiaries	127%
			Number of beneficiaries under Special Program for the Employment of Students (SPES)	167,569 beneficiaries	200,000 beneficiaries	182,573 beneficiaries	91%
			Number of trainees	208,477 trainees	182,098 trainees	267,737 trainees	147%
	Labor Force Welfare Services	Php697	Number of workers served	4,207,458 workers	4,022,255 workers	4,385,380 workers	109%
			Number of workers monitored	1,836,345 workers	1,805,532 workers	1,645,475 workers	91%
			Percentage of workers who rate the services provided as satisfactory or better		77%	70%	91%
			Percentage of affected workers provided service within the prescribed PCT	100% (58,680)	95%	100%	105%
	Employment Regulation Services	Php1,546	Number of establishments inspected	39,420 establishments	76,767 establishments	76,908 establishments	100%
			Number of skilled workers assessed for certification	1,019,022 workers	919,928 workers	1,187,469 workers	129%
			Disposition rate (SpeED)	95%	94%	90%	96%
			Percentage of application for permits/licenses/registration processed within prescribed PCT	100%	93%	100%	108%



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<p>The Department's thrusts and priorities are responsive to the Key Results Areas of President Benigno S. Aquino III's Social Contracts with the Filipino people, specifically in contributing to employment creation and poverty reduction, and guided by the good spirit of good governance. The labor and employment policies are also anchored on the strategic framework of the Philippine Development Plan, 2011-2016 with the goal of inclusive growth and poverty reduction. These are translated into strategies and concrete actions in the Philippine Labor and Employment Plan (LEP) 2011-2016.</p>	SUPPORT TO OPERATIONS	Establishment of ISO-aligned Quality Management System	ISO Certified: 8 ROs and 4 attached agencies	OMS documents prepared	<ul style="list-style-type: none"> * Three (3) Manuals (Quality Procedures and Work Instructions) approved, covering 38 processes of DOLE OSEC Proper, Bureaus, and 3 Attached Agencies * Ongoing Documentation: 6 ROs and 4 AAs (NCR, ROs 1, 2, 4A, 4B, 5 and ILS, NLRC, NWPC, NCMB) * External Audit, Stage 2: 2 AAs (ECC and OSHC) * ISO Certified: 7 ROs and 1 AA (CAR, ROs 3, 6, 7, 9, 10, and 11 and OWWA) * 1st Surveillance ISO-Certified: Batch 1 of ISO Certified TESDA Offices * 2nd Surveillance ISO Certified: Batch 2 of ISO-Certified TESDA Offices * 3rd Surveillance ISO Certified: CARAGA * Re-certified 2014-2017: 1 RO and 2 AAs (RO 12, and NMP, POEA) 	100%
			22 newly-hired employees underwent Customer Service Excellence Training	2 batches for newly hired employees includes session on customer service orientation	2 batches of orientation for newly hired employees	100%
		Number of trainings of productivity and service quality	9 Batches of Basic Course for LLCOs (Level 1) includes session on productivity and customer service orientation	8 batches of Basic Course for LLCOs (Level 1) includes session on productivity and customer service orientation; Learning sessions on productivity conducted in all DOLE offices and agencies; Productivity Talks integrated into DOLE-Central Office Flag Ceremony	8 batches of Basic Course for LLCOs - Level 1A-6 batches - Level 1B-2 batches Productivity Talks in 17 CO Flag Ceremony	100%
			Officials and employees attended the Training Program to Develop Philippine Productivity Professionals at Nanyang Polytechnic, Singapore	Officials and employees attended the Training Program to Develop Productivity Professionals: Focus on Creativity and Innovation at Nanyang Polytechnic, Singapore	Three (3) batches of Training Program to Develop Productivity Professionals: Focus on Creativity and Innovation at Nanyang Polytechnic in Singapore for DOLE Officials and employees	100%
			9 batches of LLCO training and 1 Trainers Training on advance Course (Level 2) for LLCOs (ARDs and TSSD Chiefs of ROs participated)	3 batches of Technical Staff Inspection Training for LLCOs 2 batches of Orientation on the Conduct of Joint Assessment on Board Domestic Ship	8 batches of Basic Course for LLCOs 3 batches of Technical Staff Inspection Training for LLCOs 4 batches of Orientation on the Conduct of Joint Assessment on Board Domestic Ship	100%
		Number of trainings on Core functions	1 batch of training for NRCO personnel on overseas employment policies, programs and services	1 batch of training for NRCO personnel including frontliners in the ROs on "Fostering the Social and Professional Reintegration of Filipino Return Migrants"	1 batch of training for NRCO personnel	100%
			1 batch of training for NRCO personnel on overseas employment policies, programs and services	1 batch of training for focal persons of livelihood programs on evaluation of project proposals	1 training conducted	100%
			1 batch of training including immersion for Labor Attaches, Welfare Officers and Administrative Staff for Deployment	2 batches of training including immersion for Labor Attaches, Welfare Officers and Administrative Staff for deployment	1st batch of training (with 3 activities and immersion)	100%



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<p>The Department's thrusts and priorities are responsive to the Key Results Areas of President Benigno S. Aquino III's Social Contracts with the Filipino people, specifically in contributing to employment creation and poverty reduction, and guided by the good spirit of good governance. The labor and employment policies are also anchored on the strategic framework of the Philippine Development Plan, 2011-2016 with the goal of inclusive growth and poverty reduction. These are translated into strategies and concrete actions in the Philippine Labor and Employment Plan (LEP) 2011-2016.</p>	SUPPORT TO OPERATIONS		Number of trainings on Core functions	Users' Training for POLO Personnel on the Foreign Labor Operations Information System (FLOIS) in 8 Posts	Users' Training for POLO Personnel on the Foreign Labor Operations Information System (FLOIS) in 10 Posts	Users Training for: - POLO personnel in 4 Posts - 52 POLO personnel who were deployed in 25 Posts	100%
				2 batches of Enhanced Conciliation-Mediation Training for SEa Desk Officers (SEADOs)	4 batches of Basic Training for Newly Designated SEADOs	4 batches of Basic Training for Newly Designated SEADOs	100%
				3 learning modules developed (Transformative Organization Management, Customer Service and Communication training for LLCOs, Workshop on the DOLE Code of Conduct for LLCOs)	3 learning modules (COC for POLO and productivity in the DOLE Module and module developed by LS with input from HRDS on Anti-Corruption Laws and Policies)	3 learning modules developed (COC for POLO, Productivity in the DOLE and draft module on AntiO Corruption Laws and Policies)	100%
				Development of modules both for internal and external customers		10 Modules for E-Learning developed	100%
	GENERAL ADMINISTRATIVE SUPPORT SERVICES		Budget Utilization Rate				
			Obligations BUR Ratio of total obligations to total release.		90%	89.10%	99%
						Php12,404,249,096 Php13,922,231,244	
			Disbursements BUR Ratio of total disbursement to total obligations.		90%	88%	98%
						Php10,966,037,785 Php12,404,249,096	
			Submission to COA				
Financial Statements for FY 2013 (per PD 1445)	100%	100%	100%	100%			
Report on ageing of Cash Advances (cut-off date November 15, 2014)	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-B