



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Commission on Human Rights	OUTPUTS	DEPARTMENT BUDGET FY 2014 (In million)	OVERALL RESULTS ASSESSMENT				
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2013 ACTUAL ACCOMPLISHMENT	FY 2014 TARGET	FY 2014 ACTUAL ACCOMPLISHMENT	RATING
<b>MAJOR FINAL OUTPUTS</b>							
The Commission on Human Rights (CHR) mandate is to promote the protection of respect for, and enhancement of the people's civil, political, economic, social and cultural rights.	Human Rights Protection Services		Performance Indicators set 1				
			Number of persons assisted	12,218 persons	6,900 persons	17,807 persons	258%
			Percentage of complainants/ clients dissatisfied with services rendered	0.04%	20%	0.04%	200%
			Percentage of complaints evaluated 3 working days prior to the prescribed period	81%	85%	87.29%	103%
			Performance Indicators set 2				
			Number of resolved cases with final action	1,036 cases	640 cases	1,078 cases	168%
			Percentage of resolved human rights violations cases resulting in victims access to remedies	57%	75%	72.35%	96%
	Percentage of cases resolved in 5 working days prior to the prescribed period	52%	70%	56.03%	80%		
	Human Rights Promotion Services		Performance Indicators set 1				
			Number of participants who completed HR education activities	54,879 participants	50,000 participants	68,626 participants	137%
			Percentage of participants who passed the post training tests	88%	70%	91.50%	131%
			Percentage of HR education activities implemented as scheduled	100% activities	70% activities	100% activities	143%
			Performance Indicators set 2				
Number of human rights IEC materials developed and disseminated			18 IEC materials	15 IEC materials	47 IEC materials	313%	
Percentage of stakeholders that rate human rights IEC materials as good or better			100%	70%		0%	
Percentage of human rights IEC materials developed and disseminated as scheduled			100%	70%	100%	143%	
Performance Indicators set 3							
Number of celebratory/ promotional human rights events held			270 events	185 events	253 events	137%	
Percentage of target population who are aware of CHR held events	99%	70%	100%	143%			
Percentage of human rights held events as scheduled	100%	90%	100%	111%			
Human Rights Policy Advisory Services		Performance Indicators set 1					
		Number of human rights policies issued and disseminated	19 policies	20 policies	24 policies	120%	
		Percentage of stakeholders that rate human rights policies as good or better	42%	30%	89.11%	297%	
		Percentage of human rights policies issued in the last 3 years that are reviewed and/or updated and disseminated	50%	50%	50%	100%	
		Performance Indicators set 2					
		Number of treaty reports and/or human rights situationer reports issued/submitted	17 reports	25 reports	28 reports	112%	
		Percentage of reports rated by stakeholders as good or better		80%		0%	
Percentage of reports released within 2 days before the schedule		80%	72%	90%			



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	SUPPORT TO OPERATIONS		Number of management and employees oriented on aligned quality management system ISO 9001:2008		77%	82.30%	107%
			Number of policies, guidelines, systems processes, programs and other strategic initiatives to improve operations that are adopted and/or issued		6 policies	7 policies	117%
	GENERAL ADMINISTRATIVE SUPPORT SERVICES		Budget Utilization Rate				
			Obligations BUR Ratio of total obligations to total release.		90%	99.60%	111%
						Php371,330,000 Php372,818,000	
			Disbursements BUR Ratio of total disbursement to total obligations.		90%	63.55%	71%
						Php63,063,000 Php99,230,000	
			Submission to COA				
	Financial Statements for FY 2013 (per PD 1445)	100%	100%	100%	100%		
Report on ageing of Cash Advances (cut-off date November 15, 2014)	100%	100%	100%	100%			

Source: Agency Form A/A-1: Assessment of DBM BMB-C