



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Economic Zone Authority	OUTPUTS	DEPARTMENT BUDGET FY 2012	OVERALL RESULTS ASSESSMENT				RATING
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2011 ACTUAL ACCOMP	FY 2012 TARGET	FY 2012 ACTUAL ACCOMP	
<b>MAJOR FINAL OUTPUTS</b>							
PEZA provides a globally competitive and ecologically sustainable business environment to investors through effective management of economic zones, efficient administration of incentives, utmost delivery of services, focused investment promotions, and proactive developmental activities.	<b>Investment Promotion Services</b>	Php 3.8M	Percentage increase of approved investment compared to prior year	Php 288.399B	8 (PhP 311.4B) percentage	8.19 (PhP 311.949B) percentage	<b>102%</b>
			Percentage increase in no. of direct employment	840,945	8 (908,220) percentage	8.7 (914,113) percentage	<b>109%</b>
			No. of investment missions	Outbound = 5 Inbound = 66 investment missions	Outbound = 10 Inbound = 100 investment missions	Outbound = 11 Inbound = 150 investment missions	<b>110%</b> <b>150%</b>
	<b>Infrastructure Development and Estate Management Services</b>	Php 715M	Percentage of project/s completed on schedule	100 percentage	90 percentage	100 percentage	<b>111%</b>
			Percentage of clients satisfied with the following services:	Implementation/ Distribution of Company Survey in 2011			<b>Met</b>
			a. Adequacy/ availability of facility		85	87.1	<b>102%</b>
			b. Maintenance/ Quality of Available Facility (Cleanliness)		85	86.5	<b>102%</b>
			c. Reliability of Utilities (Power, Water and STP)		85	87.8	<b>103%</b>
	d. Responses/ Actions on Scheduled Interruptions to Utilities		85	86.4	<b>102%</b>		
	<b>Regulatory Services</b>	Php 1.3M	Up to date/ regular maintenance of public ecozones: OM of water supply, STP, Power, Security, Janitorial, Solid waste, Ground maint., Buildings	O and M contracts are current/ operational	Maintenance of services for SWTP, Water and Power Supply are available	O and M contracts are current/ operational	<b>Met</b>
			Percentage of NBCP building permits processed within the prescribed time	64.94 percentage	90 percentage	92.33 percentage	<b>103%</b>
			Percentage of compliance to EIPS and AEDS	EIPS = 95.69 percentage	95 percentage	EIPS = 99.25 AEDS = 100 percentage	<b>105%</b>
	<b>STO and GASS</b>						
	<b>Support to Operations</b>	Php 42M	Percentage of investment contracts reviewed by Legal Service within prescribed time	97 percentage	95 percentage	99.87 percentage	<b>105%</b>
			No. of automation projects implemented by MIS and process owners	4 projects	5 projects	5 projects	<b>100%</b>
<b>General Administration and Support Services</b>	Php 4.2M	Percentage of staff who completed at least 16 hours of trainings within the year	28 percentage	25 percentage	28 percentage	<b>112%</b>	
		No. of cash advances liquidated within time due	100 cash advances	100 cash advances	100 cash advances	<b>100%</b>	

