



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Children's Medical Center

OUTPUTS	DEPARTMENT BUDGET FY 2012	OVERALL RESULTS ASSESSMENT						
		SERVICE/ PRODUCT RESULTS						
		PERFORMANCE INDICATORS	FY 2011 ACTUAL ACCOMP	FY 2012 TARGET	FY 2012 ACTUAL ACCOMP	RATING		
MAJOR FINAL OUTPUTS								
RESPONSIVE HEALTHCARE SERVICES	For MFOs and STO - 250.17M & for equipment - 150M	% of patients discharged as improved	90 percentage	95 percentage	97 percentage	102%		
		% No Balance Billing (NBB) for the 23 cases for Philhealth sponsored program	0 percentage	30 percentage	32 percentage	107%		
		% Client Satisfaction to Healthcare Services	75 percentage	80 percentage	99 percentage	124%		
		% of prescribed time in rendering service				Met		
		a. ER	45 min. 1 hour	40 mins 1 hour	25 min. 52 min.	160%		
		b. OPD				115%		
		c. Discharging	1.5 hours	1 hour	1 hour	100%		
		d. Admitting	2 hours	1.5 hours	50 mins	180%		
		TRAINING AND RESEARCH		% of accredited programs granted by professional societies/special agencies	85 percentage	90 percentage	100 percentage	111%
				% board passers	95 percentage	95 percentage	96 percentage	101%
% of medical researches completed in a year	60 percentage			80 percentage	97 percentage	121%		
% of professional training programs implemented	100 percentage			100 percentage	100 percentage	100%		
PUBLIC INFORMATION & COMMUNITY OUTREACH PROGRAMS		Number of advocacy programs/activities conducted	8 programs	11 programs	11 programs	100%		
		Number of programs sustained	8 programs	11 programs	11 programs	100%		
		Time to fully implement the program/finish the activity	6 months	6 months	1.8 months	333%		
EFFECTIVE CORPORATE FINANCIAL GOVERNANCE & PRACTICES		% MOOE for drugs and clinical supplies	44 percentage	66 percentage	71 percentage	108%		
		Ratio of national government subsidy to hospital generated revenue	1:1 ratio	1.3:1 ratio	1.3:1 ratio	100%		
		Time to complete procurement process	45 days	40 days	26 days	154%		
STO and GASS								
Support to Operations		% functionality of Hospital Information System	80 percentage	90 percentage	100 percentage	111%		
		Number of program activities in QMS	0 programs	3 programs	12 programs	400%		
General Administration and Support Services	44.25M	% of hospital compliance to standard staffing	75 percentage	80 percentage	83 percentage	104%		
		% of facilities built according to hospital development plan	75 percentage	80 percentage	80 percentage	100%		

PCMC provides state-of-the-art healthcare to pediatric patients and high risk pregnant women, manpower needs of the nation for experts in general pediatric sub-specialties and prenatal medicine through innovative training programs, and excel in essential pediatric and perinatal research.