



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

NATIONAL TELECOMMUNICATION COMMISSION	OUTPUTS	DEPARTMENT BUDGET FY 2013 (in million)	OVERALL RESULTS ASSESSMENT				RATING
			SERVICE / PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2012 ACTUAL ACCOMP	FY 2013 TARGET	FY 2013 ACTUAL ACCOMP	
MAJOR FINAL OUTPUTS							
<p>The National Telecommunication Commission (NTC) is primarily responsible for the regulation and quasi-judicial function relative to the supervision, adjudication, and control of the country's radio communications, telecommunications, and broadcast, including cable television (CATV) facilities and services.</p>	Regulatory and Enforcement Services	Php259.38	Number of licenses, permits, registrations and certificates issued	2,119,842 licenses, permits, registrations and certificates	2,200,000 licenses, permits, registrations and certificates	2,051,033 licenses, permits, registrations and certificates	93%
			Percentage of clients issued licenses, permits, registration and certificates processed, rating the services as good or better	100 percent	100 percent	99.97 percent	100%
			Percentage of complaints or disputes, resolved within the prescribed time	100 percent	100 percent	100 percent	100%
	STO and GASS						
	Support to Operations		Updated statistics and database of licenses made available every 10th day of the month	92 percent	100 percent	100 percent	100%
			Periodic reports be made available every 10th day of the month	92 percent	100 percent	100 percent	100%
General Administration and Support Services		Budget Utilization Rate	100 percent	100 percent	98 percent	98%	
		Percentage of financial statement and reports and documents submitted to COA within the prescribed period	100 percent	100 percent	100 percent	100%	