



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

| ENERGY REGULATORY COMMISSION   | OUTPUTS   | DEPARTMENT BUDGET FY 2013<br>(in Million Php) | OVERALL RESULTS ASSESSMENT   |                       |                |                       | RATING |
|--|---|---|--|-----------------------|----------------|-----------------------|--------|
|  |   |   | SERVICE/ PRODUCT RESULTS   |                       |                |                       |        |
|  |   |   | PERFORMANCE INDICATORS   | FY 2012 ACTUAL ACCOMP | FY 2013 TARGET | FY 2013 ACTUAL ACCOMP |        |
| <p>The Energy Regulatory Commission (ERC) ensures the adequate promotion of consumer interests and customer choice; promotes competition, encourages market development, and penalizes abuse of market power. It is also responsible for enforcing the implementing rules and guidelines of the EPIRA.</p> | <b>MAJOR FINAL OUTPUTS</b>                        |   |  |                       |                |                       |        |
|  | Regulatory Operations Service                     | PHP 19.973                                    | Percentage of rules and regulations that are timely and relevant                           | 100%                  | 100%           | 100%                  | 100%   |
|  | Adjudication Services                             | PHP 29.261                                    | Percentage of entities audited found compliant with the rules, regulations and decisions   | 92%                   | 92%            | 93.58%                | 102%   |
|  | Consumer Welfare, Protection & Education Services | PHP 57.592                                    | Percentage of Information Education Campaign (IEC) activities that are timely and relevant | 100% percent          | 100% percent   | 100% percent          | 100%   |
|  | <b>STO and GASS</b>                               |   |  |                       |                |                       |        |
|  | Support to Operations                             | PHP 24.717                                    | Timely and relevant updating of data in the ERC website                                    | 100%                  | 100%           | 100%                  | 100%   |
|  | General Administration and Support Services       | PHP 287.103                                   | Budget Utilization Rate (BUR)  | 100%                  | 100%           | 96%                   | 96%    |
| Percentage of submission to COA of reports and documents within the mandated time  |   |   | 100%   | 100%                  | 100%           | 100%                  |        |