



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Trade and Industry	DEPARTMENT BUDGET FY 2012 <i>(in Million PhP)</i>	OVERALL RESULTS ASSESSMENT				
		OUTPUTS	SERVICE / PRODUCT RESULTS			
			PERFORMANCE INDICATORS	FY 2011 ACTUAL ACCOMP	FY 2012 TARGET	FY 2012 ACTUAL ACCOMP
MAJOR FINAL OUTPUTS						
International Trade Policy Negotiation, Facilitation and Promotion Services	Php808.84	Value of export sales generated from DTI-initiated events	\$650.90 million	\$562.00 million	\$766.32 million	136%
		Percentage of clients assisted within prescribed time*	100 percent	100 percent	100 percent	100%
		Number of exporters assisted	11,306 exporters	7,420 exporters	13,439 exporters	181%
Industry Development and Investment Promotion and Facilitation Services	Php852.27	Amount of BOI approved investments	369 billion	400 billion	360.35 billion	90%
		Number of industry/cluster roadmaps completed	0 roadmaps	24 roadmaps	37 roadmaps	154%
		Number of LGUs compliant to BPLS	322 LGUs	229 LGUs	501 LGUs	219%
		Percentage of BOI registration approved within prescribed time	99 percent	99 percent	99 percent	100%
Development and Promotion Services for MSMEs	Php322.38	Value of domestic sales generated from DTI-initiated events (Php M)	PHP 12,780.74 million	PHP 11,631.00 million	PHP 15,487.66 million	133%
		Number of MSMEs assisted	108,327 MSMEs	95,289 MSMEs	108,574 MSMEs	114%
		BN processing time	40 minutes	15 minutes	13.14 minutes	114%
Consumer Protection and Welfare Services	Php260.48	Consumer Welfare Index**	50 percent	60 percent	57.4 percent	96%
		Complaints Resolution Rate***	98 percent	84 percent	85.33 percent	102%
		ICC processing rate****	97 percent	90 percent	90.25 percent	100%
STO and GASS						
General Administration and Support Services	Php969,699.00	DTI offices recommended for ISO Certification	19 offices	4 offices	4 offices	100%
		Processing of financial claims within prescribed time *****	56 percent	60 percent	74.5 percent	124%
		Procurement efficiency*****	80 percent	82 percent	87 percent	106%
		Average time to fill up vacant positions (rank and file)	4 months	3 months	2.7 months	113%

The Department of Trade and Industry (DTI) serves as the primary coordinative, promotive, facilitative, and regulatory arm of government for the country's trade, industry, and investment activities. It acts as a catalyst for intensified private sector activity to accelerate and sustain economic growth through a comprehensive industrial growth strategy, a progressive and socially responsible liberalization and deregulation programs, and policies designed for expansion and diversification of both domestic and foreign trade.