



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Department of Foreign Affairs	DEPARTMENT BUDGET FY 2012 <i>(in Million Php)</i>	OVERALL RESULTS ASSESSMENT				
		OUTPUTS	SERVICE/ PRODUCT RESULTS			
			PERFORMANCE INDICATORS	FY 2011 ACTUAL ACCOMP	FY 2012 TARGET	FY 2012 ACTUAL ACCOMP
MAJOR FINAL OUTPUTS						
Foreign Policy Formulation, Coordination and Implementation through Political, Economic, Cultural Public Diplomacy	PHP 7,108.10	Number of policy recommendations impacting Philippine national interests submitted to the Office of the President within a week after an international conference/ event	N/A	3,200 recommendations	3,450 recommendations	108%
		Number of activities/ campaigns organized to articulate Philippine national interests (per quarter)	N/A	672 activities/ campaigns	6,594 activities/ campaigns	981%
		Percentage of Visas processed within 7 days	100 percent	100 percent	100 percent	100%
Legal, Consular and Other Related Assistance Services	PHP 3,816.72	Percentage of Passport processed within 14 working days	2,620,641 percent	100 percent	100 percent	100%
		Percentage of documents authenticated within 5 working days	702,435 percent	100 percent	100 percent	100%
		Percentage of cases acted upon within 48 hours upon receipt of request or information	N/A	100 percent	100 percent	100%
Career Foreign Service Training and Research Studies on Issues of Foreign Concern	PHP 43.20	Percentage of training programs conducted within the prescribed period	N/A	100 percent	97 percent	97%
		Percentage of participants who rate training as satisfactory	91 percent	91 percent	93 percent	102%
		Percentage of research papers completed and timely submitted/ disseminated to DFA and other government agencies	N/A	100 percent	91 percent	91%
Coordination and Implementation of Economic and Technical Skills Training Programs and Services for Developing and Least Developed Countries	PHP 3.40	Number of training courses conducted	1 training course	5 training courses	6 training courses	120%
		Percentage of training courses conducted within the programmed time period	90 percent	90 percent	100 percent	111%
		Percentage of participants who attended and rated the training satisfactory	95 percent	95 percent	95 percent	100%
Coordination and Implementation of Services of Programs and Projects Promoting UNESCO's Fields of Competence	Php17.60	Number of projects implemented by area	33 projects	37 projects	35 projects	95%
		Percentage of projects/ activities implemented by area within the project activities' timeframe	N/A	90 percent	107 percent	119%
STO and GASS						
Support to Operations	Php0.00	Number of public statements made by the department concerning the country's foreign relations	1,827 public statements	1,850 public statements	2,364 public statements	128%
		Percentage of requests for legal opinion/comments processed within five days from the receipt of the request	N/A	100 percent	100 percent	100%
General Administration and Support Services	Php0.00	Number of DFA Home Office personnel undergoing continuing education and staff development	N/A	1,042 personnel	1,487 personnel	143%
		Percentage of office who have submitted and approved operations manuals	N/A	100 percent	91 percent	91%
		Good governance conditions met *	N/A	100 percent	100 percent	100%

The Department of Foreign Affairs (DFA) advises and assists the President in planning, organizing, directing, coordinating, integrating and evaluating the total national effort in the field of foreign relations in pursuit of its constitutional mandate.