

MFO ACCOUNTABILITY REPORT CARD (MARC-1)							
OFFICE OF THE OMBUDSMAN	OUTPUTS	DEPARTMENT BUDGET FY 2013 (in Million Pesos)	OVERALL RESULTS ASSESSMENT				
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2012 ACTUAL ACCOMP	FY 2013 TARGET	FY 2013 ACTUAL ACCOMP	RATING
The Ombudsman and his/her Deputies, as protectors of the people, shall act promptly complaints filed in any form or manner against officers or employees of the Government, or of any subdivision, agency or instrumentality thereof, including government-owned or controlled corporations, and enforce their administrative, civil and criminal liability in every case where the evidence warrants in order to promote efficient service by the Government to the people.	MAJOR FINAL OUTPUTS						
	MFO 1 CORRUPTION DETERRENCE SERVICES	Php863.74	Percentage of criminal and administrative cases disposed against the total criminal and administrative case workload for the same year	39.1% (6,813 disposed criminal and admin cases out of 17,432 workload)	40% (6,589 disposed criminal and admin cases out of 16,472 workload)	40.3% (6,672 disposed criminal and admin cases out of 16,540 workload)	101%
			Percentage of decided criminal cases not resulting in quashal of information, outright dismissal or demurrer to evidence (Sandiganbayan)	76.6% (121 decided criminal cases not resulting in quashal of information, outright dismissal or demurrer to evidence ÷ 158 decided cases)	80% (80 cases ÷ 100 cases)	82.9% (116 decided criminal cases not resulting in quashal of information, outright dismissal or demurrer to evidence ÷ 140 decided cases)	104%
			Percentage of criminal and administrative cases resolved or adjudicated within one-year period	13.7% (933 criminal and administrative cases resolved or adjudicated within a one-year period ÷ 6,813 disposed criminal and administrative cases)	14% (446 criminal cases plus 476 administrative cases disposed within a one-year period ÷ 6,589 projected number of disposed criminal and administrative cases)	18.3% (1,224 criminal and administrative cases resolved or adjudicated within a one-year period ÷ 6,672 disposed criminal and administrative cases)	131%
	STO and GASS						
	Support to Operations	Php26.83	Percentage of participants in the Integrity, Transparency and Accountability in Public Service Program who rated the training as Excellent and Very Satisfactory	94%	95%	96.1%	101%
			Percentage of requests for technical support pertaining to IT-related services acted upon within the same day	76%	78%	90.4%	116%
	General Administration and Support Services	Php781.14	BUR	39%	50%	64.98%	130%
			Percentage of mandatory financial reports and documents submitted to COA on or before Feb 13, 2013	100%	100%	100%	100%